
Customer Name : BOOLAH FARMS PTY LTD Serial No: ZKF318835
IH 20 S50PRR-1-A-10 CASE IH 500 ROWTRAC TRACTOR

R.O No. : Y7152 R.O Date : 31/10/25 Dept : S
RO total 4,170.45 Kilometres: 7538 Advisor No. : 720
Cus total 4,170.45 War total 0.00 Int total 0.00

Job number : 1 Operation 01IHZZ//03 Desc. ENGINE COOLING SYSTEM REPAIR
Sale type : C Technician No(s). 725 706
Complaint : OVERHEATING ENGINE
Correction : TRAVELLED TO FREIGHT CENTRE TO COLLECT PARTS
 RETURNED TO WORKSHOP TO COLLECT ADDITIONAL PARTS
 TRAVELLED TO MACHINE
 DRAINED COOLANT
 REMOVED TOP RADIATOR HOSE FROM THERMOSTAT
 REMOVED ENGINE BELT
 REMOVED WATER PUMP
 INSPECTED AND FOUND NO ISSUES (IMPELLER CONDITION AND NOT
 SPINNING ON SHAFT)
 INSTALLED WITH NEW GASKET
 REMOVED ADDITIONAL HOSES OFF THERMOSTAT HOUSING
 REMOVED HOUSING
 DISMANTLED HOUSING
 FOUND THERMOSTAT TO BE DISLODGED AND DAMAGED
 CLEANED SURFACE AREA
 INSTALLED NEW GASKET TO HOUSING
 INSTALLED TO ENGINE
 INSTALLED FITTINGS AND HOSES
 FILLED WITH COOLANT
 INSTALLED BELT
 RAN MACHINE
 REPAIRED COOLANT LEAK
 RAN MACHINE WITH OPERATOR TO GET CHASER LOAD
 FOUND MACHINE DID NOT GET HOT - SAT AROUND 84 - 86 DEGREES
 PACK UP AND TRAVELLED BACK TO WORKSHOP TO COMPLETE PAPERWORK

Job number : 2 Operation 24IHZZZZ09 Desc. TRAVEL RETAIL
Sale type : C Technician No(s). 725 706
Complaint : SEPARATING TRAVEL TIME FROM LABOUR TIME
Correction : TRAVELED TO MACHINE

R.O No. : Y7012 R.O Date : 22/09/25 Dept : S
RO total 2,471.65 Kilometres: 7437 Advisor No. : 720
Cus total 2,471.65 War total 0.00 Int total 0.00

Job number : 1 Operation 15IHZZ//01 Desc. BASE ELECTRICAL SYSTEM REPAIR/
Sale type : C Technician No(s). 706
Complaint : ENGINE FAULT DERATING TRACTOR
Correction : - INVESTEGATED ENGINE FAULT AND FOUND ENGINE CODE 3091
 DISPLAYED.
 - TROUBLESHOOT CODE.
 - TESTED CAM SHAFT SENSOR AND FOUND TO BE OUT OF SPEC.
 - REMOVED AND REPLACE SENSOR.
 - RETESTED AND FOUND CODE WAS STILL ACTIVE.
 - TESTED CRANK SENSOR IT WAS OK.
 - TESTED WIRING FROM THE SENSORS TO THE CONTROLLER AND
 FOUND THAT THE CORRECT VOLTAGE AND OHMS READINGS WERE FOUND.
 - REMOVED CRANKCASE BREATHER FILTER ASSEMBLY, COVER AND
 TIMING GEAR COVER.
 - SET UP ENGINE TURN OVER TOOL.
 - INSPECTED HARDWARE ON CAM SHAFT TIMING GEAR. ALL OK.
 - CHECKED ENGINE TIMING.
 - FOUND TIMING TO BE OK.
 - REFITTED COVER.

- TESTED AND FOUND THAT THE CODE DIDN'T COME BACK.
- REPLACE BONNET CATCH

R.O No. : Y7013 R.O Date : 22/09/25 Dept : S
RO total 7,839.20 Kilometres: 7457 Advisor No. : 720
Cus total 7,839.20 War total 0.00 Int total 0.00

Job number : 1 Operation 17IHZZ//15 Desc. 1500 HOUR SERVICE

Sale type : C Technician No(s). 758 770 809

Complaint : 1500HR SERVICE AT 7500HRS

Correction : BEFORE STARTING THE MACHINE CHECK THE TRANSMISSION OIL
LEVEL. (OIL MUST BE COLD AND ENGINE NOT RUNNING.)
CONNECT EST AND RETRIEVE ALL FAULT CODES. CLEAR ALL INACTIVE
FAULTS. ONCE FAULT CODES ARE RETRIEVED INFORM SERVICE
MANAGER ONCE YOU HAVE RETURNED TO THE SHOP.
WARM UP ENGINE TO OPERATING TEMPERATURE. STOP THE ENGINE AND
CHANGE THE ENGINE OIL AND FILTER. CHANGE ENGINE CRANKCASE
FILTER AND GASKETS. (MAKE SURE BOLTS ARE TIGHTENED TO
SPECIFIED TORQUE.)
CHECK OVER THE ENGINE AND ALL ASSOCIATED PLUMBING TO VERIFY
THAT NO OIL/COOLANT LEAKS ARE PRESENT.
NOTE ANY LEAKS: . .
CHANGE FUEL FILTERS. CHECK THE ENGINE COOLANT LEVEL. (CHECK
WHETHER THE SYSTEM IS OAT) TOP UP BOTH THE COOLANT HEADER
TANK AND OVERFLOW BOTTLE. IF THE ENGINE IS AT OPERATING
TEMPERATURE, TOP UP THE LEVEL TO MIDWAY BETWEEN THE COLD
LEVEL AND THE TOP OF THE BOTTLE.
CHECK ALL ENGINE CHARGE AIR SYSTEM HOSE CLAMPS
FROM THE TURBO OUTLET THROUGH TO THE CHARGE AIR COOLER
AND INTO THE ENGINE AIR INTAKE AIR HORN. (VERIFY THAT ALL
HOSES AND CLAMPS ARE MOUNTED CORRECTLY AND CLAMPS ARE
SECURE.)
REPLACE BOTH THE PRIMARY AND SECONDARY ENGINE AIR FILTERS
AND ENSURE THAT THEY ARE INSTALLED CORRECTLY. REPLACE THE
ENGINE DRIVE BELT. CHECK OVER THE TRANSMISSION AND ALL
ASSOCIATED PLUMBING FOR OIL LEAKS.
NOTE ANY LEAKS:
CHECK OVER THE REAR DIFFERENTIAL AND ALL ASSOCIATED
PLUMBING FOR OIL LEAKS.
NOTE ANY LEAKS: . .
DRAIN TRANSMISSION OIL. REFILL AS REQUIRED. REPLACE THE
TRANSMISSION FILTER. DRAIN THE HYDRAULIC SYSTEM. THIS
INCLUDES THE TANK AND DIFFS. REPLACE THE HYDRAULIC FILTERS
DISCONNECT AND REMOVE BOTH BATTERIES FROM THE MACHINE. CHECK
ALL BATTERY CELL LEVELS AND TOP UP IF REQUIRED. TEST AND
NOTE EACH BATTERY STATIC VOLTAGE. REINSTALL THE BATTERIES
AND CHECK THAT THE BATTERY TERMINALS ARE CLEAN AND TIGHT. CHECK F
OPERATION. CHECK FOR THE CORRECT OPERATION OF THE ROTATING BEACO
FOR CORRECT OPERATION. CHECK ALL TURN SIGNAL LIGHTS FOR
CORRECT OPERATION IN BOTH DIRECTIONS. CHECK FOR THE CORRECT
OPERATION OF ALL FIELD WORKING LIGHTS. VERIFY HIGH BEAM
OPERATION IS FUNCTIONING CORRECTLY. OPEN FUEL TANK DRAIN
VALVE AND ENSURE WATER SEDIMENT IS DRAINED FROM FUEL TANK.
REPLACE THE CABIN AIR FILTER. REPLACE THE CABIN AIR
RECYCLE FILTERS. CLEAN THE ENGINE RADIATOR, TRANSMISSION
COOLER, CHARGE AIR COOLER, FUEL COOLER AND A/C CONDENSER
WITH COMPRESSED AIR. ENTER THE PERFORMANCE MONITOR SERVICE
INTERVAL AND RESET THE FOLLOWING FEATURES: ENGINE OIL AND
FILTER CHANGE: 500 HOURS. FUEL FILTER CHANGE: 500 HOURS.
BATTERY SERVICE: 500 HOURS. CABIN AIR FILTER CLEAN: 250
HOURS. CHECK OVER THE STEERING HYDRAULIC SYSTEM FOR ANY
LEAKS. CHECK WHEEL BOLT TENSIONS. (SEE OPERATOR'S MANUAL)
CHECK WHEEL WEIGHT BOLT TENSIONS. (SEE OPERATOR'S MANUAL)
VERIFY THAT TRANSMISSION OIL PRESSURE IS WITHIN
SPECIFICATION. SEE SERVICE MANUAL. GREASE COMPLETE MACHINE. THIS
CENTRE BEARINGS, STEERING PINS AND HITCH ASSEMBLY IF EQUIPPED. R
THE ENTIRE CABIN FLOOR INCLUDING THE AREA BEHIND THE OPERATOR'S S

R.O No. : Y6618 R.O Date : 21/05/25 Dept : S
RO total 1,270.15 Kilometres: 7252 Advisor No. : 720
Cus total 1,270.15 War total 0.00 Int total 0.00

Job number : 1 Operation 01IHZZ//02 Desc. ENGINE ELECTRONIC SYSTEM REPAI
Sale type : C Technician No(s). 738
Complaint : ENGINE FAULTS 3156 AND 3091
Cause : WIRING
Correction : *LOAD UP
 *TRAVEL TO JOB
 *CHECK CODES
 *TEST RELAY WORKED
 *CHECK VOLTAGE AT PLUG TO RELAY HAD LOW VOLTAGE
 *TESTED CONTINUITY IN MAIN HARNESS BACK INTO PLUG HAD NONE
 *REMOVE WIRING WRAP
 *FOUND BOTH PIN 1 AND PIN 2 WIRING CRUSHED
 *REPAIRED WIRING
 *RE WRAPPED WIRING HARNESS
 *TEST VOLTAGE
 *CLEAR CODES WITH EST
 *TEST RUN MACHINES ENGINE
 *CODE DID NOT RETURN
 *PACKED UP
 *TRAVELLED BACK
 *STORIED JOB

Job number : 2 Operation 24IHZZZZ09 Desc. TRAVEL RETAIL
Sale type : C Technician No(s). 738
Complaint : SEPARATING TRAVEL TIME FROM LABOUR TIME
Correction : TRAVELED TO MACHINE

R.O No. : Y6220 R.O Date : 31/01/25 Dept : S
RO total 33,388.88 Kilometres: 7246 Advisor No. : 720
Cus total 33,388.88 War total 0.00 Int total 0.00

Job number : 1 Operation 13IHZZ//02 Desc. TRACK ALIGNMENT
Sale type : C Technician No(s). 770 806 725 701 738 720 714
Complaint : PERFORM TRACK ALIGNMENT ON REAR TRACKS
Correction : PERFORMED ON FARM (19/03/2025)
 PERFORM TRACK ALIGNMENT ON THE REAR RIGHT TRACK AND INSPECT
 THE OTHERS ALL TRACKING CORRECTLY AND GOOD TEMPERATURE WISE
 (HRS 6966)

Job number : 2 Operation 01IHZZ//01 Desc. BASE ENGINE REPAIR/OVERHAUL
Sale type : C Technician No(s). 725 701 738 770 806 714
Complaint : FUEL LEAK FROM REAR OF CYLINDER HEAD/ PERFORM VALVE SET
Cause : PLUGS FAILED IN REAR OF HEAD
 VALVE AND VALVE SEATS NOT SERVICABLE
 OIL IN CHARGE INTAKE SYSTEM (CRANKCASE BREATHER HAS ALREADY
 BEEN VENTED TO ATMOSPHERE BUT ASUMING THIS IS RESIDUE OIL)
 BROKEN BONNET TOP HATCH
Correction : CORRECTION-
 *REMOVE SIDE COVERS
 *REMOVE BONNET
 *DISCONNECT ALL ELECTRICAL PLUGS TO AIR BOX
 *DISCONNECT AIR BOXES
 *DISCONNECT EXHAUST
 *DISCONNECT HOSES TO HEADER TANK
 *REMOVE TOP SUB FRAME
 *REMOVE BOTH INTAKE AND EXHAUST PIPE WORK
 *DISCONNECT SENSOR WIRING INTO CYLINDER HEAD
 *REMOVE BOTH CRANK AND CAM SHAFT SENSORS
 *REMOVE THERMOSTAT HOUSING
 *REMOVE TURBO
 *REMOVE EXHAUST MANIFOLD
 *REMOVE ENGINE BELT
 *REMOVE A/C COMPRESSOR

*REMOVE REAR TIMING CASE COVER
 *REMOVE CRANKCASE BREATHER FILTER
 *REMOVE CAM GEAR
 *REMOVE TOP TAPPET COVER
 *REMOVE INJECTOR HARNESSING FOUND HARNESSING TO BE DAMAGED
 ORDERED NEW HARNESS *REMOVE ROCKER GEAR AND VALUE SEATS
 *REMOVE INJECTORS
 *REMOVE HEAD BOLTS
 *REMOVE HEAD
 *REMOVE CAMSHAFT
 *REMOVE BRACKETS ETC FOR TRANSPORT
 *HEAD WAS SENT TO RETORQUE FOR NEW PLUGS TO BE INSTALLED
 WHERE FUEL IS LEAKING AND TO BE
 CHECKED OVER ALSO HAD NEW
 VALUES INSTALLED
 REMOVE AND FLUSH OUT INTERCOOLER AS WAS CONTAMINATED WITH
 OIL
 *REINSTALL CAMSHAFT
 *REINSTALL BRACKETS ETC BUT ONTO HEAD
 *CLEAN BLOCK
 *CHECK BLOCK DECK HEIGHTS
 *INSTALLED NEW HEAD GASKET
 *REINSTALL HEAD AND NEW BOLTS
 *TENSION HEAD DOWN
 *INSTALLED INJECTORS
 *INSTALLED ROCKER GEAR AND VALUE SEATS
 *RETIME CAMSHAFT AND CAM GEARS
 *INSTALLED NEW INJECTOR HARNESS
 *PERFORMED VALUE SEAT ON BOTH VALUES AND INJECTORS
 *INSTALLED TOP TAPPET COVER
 *INSTALLED A/C COMPRESSOR
 *INSTALLED ENGINE BELT
 *INSTALLED EXHAUST AND INTAKE PIPE WORK
 *INSTALLED THERMOSTAT
 *INSTALLED CRANKCASE BREATHER FILTER
 *INSTALLED TIMING COVER
 *INSTALLED SENSORS FOR CAM AND CRANKSHAFT
 *INSTALLED WIRING PLUGS
 *INSTALLED EXHAUST MANIFOLD
 *INSTALLED TURBO
 *INSTALLED TOP SUB FRAME
 *INSTALLED EXHAUST AND INTAKE PIPING BACK INTO TOP FRAME
 *INSTALLED WIRING TO AIR BOX
 *REMOVE AND PRESSURE TEST OIL COOLER
 *INSTALL OIL COOLER WITH NEW SEALS
 *DRAIN AND REFILL ENGINE OIL
 *INSTALL NEW FUEL FILTER ON HEAD DURE TO REMOVAL FOR
 TRANSPORT
 *FLUSH RADIATOR OUT WITH WATER THEN INSTALL
 COOLANT FLUSH DUE TO DISCOLOURED COOLANT DRAIN FLUSH OUT
 REMOVE OVERFLOW BOTTLE AND CLEAN THEN REINSTALL AND REFILLED
 WITH NEW OAT COOLANT *INSTALL BONNET *INSTALL BROKEN
 BRACKET ON TOP BONNET DOOR DUE TO BEENING BROKEN
 *INSTALLED SIDE PLASTIC PANELS ALSO WELDED BROKEN BRACKET
 *STORY JOB WASH TRACTOR ENGINE AND PACK UP

Job number : 3 Operation 24IHZZZZ09 Desc. TRAVEL RETAIL
 Sale type : C Technician No(s). 770
 Complaint : SEPARATING TRAVEL TIME FROM LABOUR TIME
 Correction : TRAVEL TO AND FROM MACHINE FOR TRACK ALIGNMENT

Comments : Josh approved \$9435.06 + for cylinder head repair
 \$5212.68 for valves and
 \$4222.38 for sublet

R.O No. : Y6190 R.O Date : 22/01/25 Dept : S
RO total 38,132.20 Kilometres: 6936 Advisor No. : 720
Cus total 38,132.20 War total 0.00 Int total 0.00

Job number : 1 Operation 13IHZZ//03 Desc. FRONT LH TRACK REPLACEMENT AND
Sale type : C Technician No(s). 770 714
Complaint : REPLACE FRONT L/H TRACK
Correction : Load up for job
 -Travel out
 -Jack up detention track remove Idlers and compress via come
 along -Remove tack replace with new one once removed from
 pallet -Install idlers let off jack and tension track
 -Begin alignment process until track running comfortably
 -Pack up travel back fill job card
 -Track replaced LH FRONT SN IA001171

Job number : 2 Operation 13IHZZ//01 Desc. BASE TRACK INSPECTION REPORT
Sale type : C Technician No(s). 714 770
Complaint : INSPECT AND REPORT ON R/H FRONT TRACK
Correction : Load up for job
 -Once out on farm had to wait for farm staff to finish
 servicing quadtrack and wait for staff to finish with back
 hoe in order to remove tracks -once done we moved machine
 out of shed and began track removal process this was also
 prolonged when we were waiting again for staff to finish
 with back hoe for installation -after track/idlers
 installed and tensioned being track alignment procedure
 -pack up from job -unload fill job card -Track replaced RH
 FRONT SN IA01167

Job number : 3 Operation 24IHZZZZ09 Desc. TRAVEL RETAIL
Sale type : C Technician No(s). 770 714
Complaint : SEPARATING TRAVEL TIME FROM LABOUR TIME
Correction : TRAVEL TO AND FROM MACHINE X 2

Job number : 4 Operation 15IHZZ//04 Desc. MACHINE WARNING/INDICATOR LIGH
Sale type : C Technician No(s). 770 714
Complaint : TRANSMISSION FAULT
Correction : Inspect transmission faults via EST find one fault engine
 stall fault code, suspected only operator issue causing
 fault as transmission naturalise due to low RPM no engine
 faults present to cause issue either -Inspect another fault regar
 -Inspect harness, Solenoid resistance, Earth/Power no issues
 present especially when last recorded fault was more than
 100 Hours previously

Job number : 5 Operation 17IHZZ//50 Desc. XXXX HOUR SERVICE
Sale type : C Technician No(s). 720
Complaint : supply parts for 7000hr service (customer doing service)

R.O No. : M66090 R.O Date : 01/07/24 Dept : S
RO total 4,653.15 Kilometres: 6280 Advisor No. : 323
Cus total 4,653.15 War total 0.00 Int total 0.00

Job number : 1 Operation 08IHZZ//01 Desc. BASE HYDRAULIC SYSTEM REPAIR/O
Sale type : C Technician No(s). 727
Complaint : DIAGNOSE AND REPAIR HYDRAULIC OIL LEAK
Cause : LEAKING SIGNAL HOSE

Correction : MACHINE PRESENTED TO WORKSHOP WITH A
CAP SIGNAL HOSE THAT WAS LEAKING.
DRIVE MACHINE OFF TRUCK.
WASH DOWN LEAKING AREA.
REMOVE ALL P CLAMPS.
REMOVE ALL STAUFF CLAMPS.
REMOVE FLOOR MAT.
REMOVE INSPECTION PLATE.
CUT SPANNER.
REMOVE HOSE FROM PUMP.
REMOVE HOSE FROM MACHINE.
GET HOSE MADE.
INSTALL NEW O-RINGS ON FITTINGS.
INSTALL NEW HOSE.
INSTALL PIGS TAIL WRAP ON HOSE.
INSTALL P-CLAMPS.
INSTALL STAUFF CLAMPS.
INSTALL INSPECTION PLATE.
INSTALL FLOOR MAT.
FILL HYDRAULIC TANK TO CORRECT LEVEL.
RUN MACHINE.
CHECK FOR LEAKS.
TOP HYDRAULIC TANK TO CORRECT LEVEL.
HYDRAULIC HOSES LEAKING ON TRANSMISSION.
REMOVE HOSES.
GET HOSES MADE.
INSTALL NEW HOSES WITH NEW O-RINGS.
RUN MACHINE.
CHECK FOR LEAKS.

HYDRAULIC HOSES LEAKING ON TRANSMISSION.
REMOVE HOSES.
GET HOSES MADE.
INSTALL NEW HOSES WITH NEW O-RINGS.
RUN MACHINE.
CHECK FOR LEAKS.

Job number : 2 Operation 17IHZZ//02 Desc. PRE-SEASON SERVICE/INSPECTION
Sale type : C Technician No(s). 727
Complaint : CARRY OUT PRE SEASON INSPECTION
Cause : PRE SEASON
Correction : CARRY OUT INSPECTION
 REPAIRS:
 HEAD GASKET LEAKING
 3 X AXLE SEALS LEAKING
 GROUND DRIVE RADAR DISCONNECTED
 SIGNAL LINE LEAKING OFF THE SECOND PUMP
 2 X HYDRAULIC HOSES LEAKING ON THE FRONT OF THE TRANSMISSION
 REAR DIFF SUCTION HOSE LEAKING

Job number : 3 Operation 03IHZZ//01 Desc. BASE TRANSMISSION REPAIR/OVERH
Sale type : C Technician No(s). 727
Complaint : DIAGNOSE AND REPAIR CAUSE FOR TRANSMISSION FAULT
Correction : CARRY OUT INSPECTION OF MACHINE.
 TRANSMISSION PRESENTED WITH LOW TRANS PRESSURE.
 TEST HARNESS TO TRANS PRESSURE SENSOR, IN SPEC.
 TEST SENSOR.
 SENSOR WAS OUT OF SPEC.
 WAS WORKING FINE THEN FAULT REOCCURRED.
 TEST HARNESS FROM CONNECTOR UNDER CAB TO TRANS CONTROLLER,
 TEST FINE. IN WIRING SCHEMATIC THERE IS ANOTHER PRESSURE
 SENSOR FOR REG PRESSURE IS IN CIRCUIT WITH TRANS PRESSURE.
 TEST SENSOR PRSENTED HIGH RESISTANCE.
 REMOVE OLD SENSOR AND FIT NEW SENSOR.
 TOP UP OIL AS REQUIRED.
 RUN MACHINE AND CHECK OVER TRANSMISSION FAULT NO LONG ER

PRESENT.

R.O No. : M65744 R.O Date : 15/04/24 Dept : S
RO total 40,110.47 Kilometres: 5800 Advisor No. : 691
Cus total 39,800.47 War total 0.00 Int total 310.00

Job number : 1 Operation 13IHZZ//03 Desc. FRONT LH TRACK REPLACEMENT AND
Sale type : C Technician No(s). 748 329 727 761
Complaint : REPLACE FRONT LH TRACK AS REQUESTED
Cause : WEAR AND TEAR
Correction : MACHINE PRESENTED TO WORKSHOP
DETENSION REAR LH TRACK.
JACK MACHINE OF THE GROUND.
REMOVE OUTER IDLERS.
REMOVE TRACK FROM UNDERCARRIAGE.
FIT NEW TRACK TO UNDERCARRIAGE.
INSTALL IDLERS.
LOWER MACHINE TO GROUND.
REPEAT PROCESSES TO REAR RH SIDE.
THE BEST TWO TRACKS TO GO ON FRONT OF MACHINE.
THE TWO BEST TRACKS ARE THE BACK TWO.
REMOVE TRACKS FROM FRONT OF MACHINE BOTH SIDES.
REPLACE WITH REAR OLD TRACKS.
START MACHINE TO TENSION TRACKS.
TENSION ALL IDLER BOLTS.

REAR LH TRACK -51446937 -1240VR44-2 -1A01170

Job number : 2 Operation 13IHZZ//04 Desc. FRONT RH TRACK REPLACEMENT AND
Sale type : C Technician No(s). 727 761
Complaint : REPLACE FRONT RH TRACK AS REQUESTED
Cause : WEAR AND TEAR
Correction : DETENSION REAR LH TRACK.
JACK MACHINE OF THE GROUND.
REMOVE OUTER IDLERS.
REMOVE TRACK FROM UNDERCARRIAGE.
FIT NEW TRACK TO UNDERCARRIAGE.
INSTALL IDLERS.
LOWER MACHINE TO GROUND.
REPEAT PROCESSES TO REAR RH SIDE.
THE BEST TWO TRACKS TO GO ON FRONT OF MACHINE.
THE TWO BEST TRACKS ARE THE BACK TWO.
REMOVE TRACKS FROM FRONT OF MACHINE BOTH SIDES.
REPLACE WITH REAR OLD TRACKS.
START MACHINE TO TENSION TRACKS.
TENSION ALL IDLER BOLTS.

REAR RH TRACK -51446937 -1240VR44-2 -1A01206

Job number : 3 Operation 16IHZZ//01 Desc. BASE AIRCONDITIONING SYSTEM RE
Sale type : C Technician No(s). 329 748
Complaint : DIAGNOSE AND REPAIR INOPERATIVE AC SYSTEM.
Cause : BAD CONNECTION IN CONNECTOR UNDER SEAT
Correction : REMOVE THE SEAT MOUNTING BOLTS.
REMOVE THE ARMREST FROM SEAT.
REMOVE THE JUMP WIRE THAT SOMEONE PUT IN.
FOUND A BAD CONNECTION IN MAIN A/C FAN CONNECTOR, THIS MADE
PINS GET HOT AND MELT THE CONNECTOR.
CUT THE A/C FAN POWER AND GROUND WIRES OUT OF THE CONNECTOR.
SOLDER TWO NEW WIRES INTO POWER AND GROUND AND PUT IN TWO
NEW CONNECTOR.
TEST THE AIR CONDITIONING FAN, IT WAS WORKING FINE.
FIT THE SEAT MOUNTING BOLT.
FIT FILTER AT BACK OF SEAT.
FIT THE ARMREST ONTO SEAT.

Job number : 4 Operation 03IHZZ//02 Desc. TRANSMISSION ELECTRONIC SYSTEM
Sale type : C Technician No(s). 329 748
Complaint : DIAGNOSE AND REPAIR TRANSMISSION FAULT
Cause : BOTTOM OF CLUTCH SWITCH FAILED
Correction : CONNECT SERVICE TOOL AND CHECK FAULT CODES, IT HAD A FUALT
 FOR THE BOTTOM OF CLUTCH SWITCH OR RELAY.
 TEST THE BOTTOM OF CLUTCH SWITCH, IT HAD VERY HIGH
 RESISTANCE.
 REMOVE THE OLD BOTTOM OF CLUTCH SWITCH.
 FIT NEW BOTTOM OF CLUTCH SWITCH AND ADJUST IT.
 CLEAR ALL OLD FAULTS.
 TEST DRIVE THE TRACTOR, ALL OK.

Job number : 5 Operation 01IHZZ//01 Desc. BASE ENGINE REPAIR/OVERHAUL
Sale type : C Technician No(s). 329 748
Complaint : DIAGNOSE AND REPAIR VIBRATION AT LOW IDLE
Cause : FAILED ENGINE MOUNTS
Correction : CHECK OUT ENGINE VIBRATION AT LOW IDLE.
 FOUND THE ENGINE
 MOUNTS WORN OUT.
 REMOVE BONNET.
 REMOVE TOP FRAME MOUNTING BOLTS.
 REMOVE THE ENGINE MOUNT BOLTS.
 REMOVE THE ENGINE FAN.
 LIFT THE FRONT OF THE ENGINE UP WITH CRANE.
 REMOVE THE FRONT ENGINE MOUNTS AND BOLTS.
 CLEAN UP THE BOLTS.
 FIT NEW FRONT ENGINE MOUNTS.
 FIT HE MOUNTING BOLTS.
 LIFT REAR OF ENGINE UP.
 REMOVE THE REAR ENGINE MOUNTS.
 FIT NEW REAR ENGINE MOUNTS.
 FIT ENGINE MOUNT BOLTS.
 TIGHTEN ALL THE ENGINE MOUNT BOLTS.
 FIT TOP FRAME BOLTS AND TIGHTEN.
 FIT THE BONNET AND ITS STRUTS.

Job number : 6 Operation 11IHZZ//02 Desc. CABIN GLASS REPLACEMENT REPAIR
Sale type : C Technician No(s). 329
Complaint : DIAGNOSE AND REPAIR MISSING LH MIRROR GLASS
Cause : BROKEN MIRROR GLASS
Correction : REPLACE THE LEFT HAND SIDE MIRROR GLASS AS REQUIRED.

Job number : 7 Operation 17IHZZ//02 Desc. PRE-SEASON SERVICE/INSPECTION
Sale type : C Technician No(s). 329 748
Complaint : CARRY OUT PRE SOWING INSPECTION
Cause : PRE SOWING
Correction : CARRY OUT PRE SOWING INSPECTION.
 FOUND RIGHT REAR CYLINDER HEAD LEAKING OIL.
 FOUND FOR INNER AXLE SEALS LEAKING.

Job number : 8 Operation 01IHZZ//07 Desc. ENGINE EXHAUST SYSTEM REPAIR
Sale type : C Technician No(s). 329 748
Complaint : DIAGNOSE AND REPAIR CAUSE FOR EXHAUST LEAK
Cause : TWO BROKE OFF MANIFOLD BOLTS.
Correction : CHECK OUT EXHAUST MANIFOLD LEAK.
 FOUND A LEAKING MANIFOLD GASKET AND TWO BROKEN OFF EXHAUST
 BOLTS.
 REMOVE THE TURBO SUPPLY LINE.
 REMOVE THE TURBO BASE MOUNTING BOLTS.
 REMOVE THE EXHAUST MANIFOLD BOLTS.
 REMOVE THE EXHAUST MANIFOLD.
 REMOVE THE TWO BROKEN OFF EXHAUST MANIFOLD BOLTS.
 CLEAN UP ALL PARTS.
 FIT THE EXHAUST MANIFOLD WITH NEW GASKETS.

FIT NEW MANIFOLD BOLTS.
FIT NEW TURBO BASE GASKET.
FIT TURBO BASE MOUNTING BOTLS.
FIT THE TURBO SUPPLY LINE WITH NEW GASKET.

Job number : 9 Operation 20IHZZ//01 Desc. AUTOGUIDANCE SYSTEM INSTALLATI
Sale type : C Technician No(s). 440
Complaint : INSTALL SECONDARY DISPLAY FOR ISOBUS

Cause : CUSTOMER REQUEST
Correction : REMOVED BACK RH POST COVER
INSTALLED HARNESS FOR SECONDARY DISPLAY
INSTALLED BRACKET AND SET UP PRO 700
MADE UP CABLE TO PUT THE 2050 DISPLAY ONTO THE ISOBUS SYSTEM
CHECKED OPERATION, ALL OK

Job number : 10 Operation 01IHZZ//03 Desc. ENGINE COOLING SYSTEM REPAIR
Sale type : C Technician No(s). 748 727
Complaint : DIAGNOSE AND REPAIR OIL COOLERS MOUNTING FRAME
Cause : THE TRACTOR HAS HIT SOMETHING
Correction : CHECK OUT OIL COOLER FRAME NOT CLOSING CORRECTLY.
HEAT THE COOLER FRAME AND STRAIGHTEN IT UP.
REPLACE A BRACKET THAT THE LOCK PIN GOES INTO.
FIT TWO NEW
LOCK PINS.

Job number : 11 Operation 11IHZZ//04 Desc. BASIC FRAME REPAIR
Sale type : C Technician No(s). 329
Complaint : REPLACE BONNET DOOR LATCH PIN
Cause : BROKEN BONNET DOOR LATCH PIN
Correction : REMOVE THE AIR CLEAN DOOR OUT OF BONNET.
GLUE A NEW BONNET DOOR LATCH PIN ONTO DOOR THEN REFIT DOOR
INTO BONNET AND HOLD IT IN PLACE.

Job number : 12 Operation 15IHZZ//03 Desc. CABIN WORK LIGHTING ELECTRICAL
Sale type : C Technician No(s). 323 329
Complaint : REPLACE L/H HEADLIGHT
Cause : BROKEN/MISSING
Correction : MACHINE PRESENT WITH INOPERATIVE FRONT LH LIGHT.
DIAGNOSE AND ORDER NEW LIGHT AS REQUIRRED.
REPAIR LIGHT HARNESS BACK ON TO THE BONNET AS IT WAS HANGING
DOWN.
HEADLIGHT ARRIVED AFTER MACHINE LEFT.
ADVISED CUSTOMER TO COLLECT TO FIT

Job number : 13 Operation 24IHZZ//04 Desc. CASEIH TRAINING
Sale type : I Technician No(s). 761
Complaint : APPRENTICE TRAINING

R.O No. : M65456 R.O Date : 05/02/24 Dept : S
RO total 4,120.30 Kilometres: 5439 Advisor No. : 323
Cus total 4,120.30 War total 0.00 Int total 0.00

Job number : 1 Operation 16IHZZ//01 Desc. BASE AIRCONDITIONING SYSTEM RE
Sale type : C Technician No(s). 661 765
Complaint : DIAGNOSE AND REPAIR CAUSE FOR HOLE IN A/C CONDENSER
Correction : TRAVEL TO POPINGUY AND LOCATE TRACTOR.
EVACUATE A/C SYSTEM.
REMOVE AND REPLACE CONDENSER WITH NEW ORINGS.
REMOVE AND REPLACE RECEIVER DRIER WITH NEW ORINGS.
ADD COMPRESSOR OIL TO SYSTEM.
EVACUATE SYSTEM. CHECK FOR LEAKS OK.
CHARGE A/C SYSTEM WITH REFRIGERANT.
AMBIENT TEMP, 32 DEGREE
HI SIDE, 200 PSI
LO SIDE 20 PSI
VENT TEMP 6 DEGREES
PACK UP EQUIPMENT.
RETURN TO WORKSHOP.
COMPLETE PAPERWORK.

Job number : 2 Operation 24IHZZZZ09 Desc. TRAVEL RETAIL

Sale type : C Technician No(s). 661 765
Complaint : SEPARATING TRAVEL TIME FROM LABOUR TIME

R.O No. : Y4858 R.O Date : 19/01/24 Dept : S
RO total 961.60 Kilometres: 5361 Advisor No. : 721
Cus total 961.60 War total 0.00 Int total 0.00

Job number : 1 Operation 16IHZZ//01 Desc. BASE AIRCONDITIONING SYSTEM RE
Sale type : C Technician No(s). 706
Complaint : CHECK & REPAIR CAUSE FOR AIR CON NOT COOLING

NOTE CUSTOMER ADVISED THAT WOULD BE IN OVERTIME TO LOOK AT
BUT AS WAS AFTERNOON BEFORE LONG WEEKEND CUSTOMER WANTED A/C
LOOKED AT SO MACHINE COULD BE USED OVER THE LONG WEEKEND

Cause : LEAK IN CONDENSOR
Correction : INVESTIGATED A/C NOT COOLING

INSPECTED SYSTEM
RECOVERED 100 GRAMS OF GAS
PRESSURE TESTED SYSTEM
FOUND NITROGEN LEAKING FROM CONDESOR
CHECKED ON PARTS AVAILABILITY AND PRICING
DISCUSSED FINDINGS WITH JOSH CARTER

JOSH ADVISED NOT TO ORDER PARTS AT THIS TIME

Job number : 2 Operation 24IHZZZZ09 Desc. TRAVEL RETAIL
Sale type : C Technician No(s). 706
Complaint : SEPARATING TRAVEL TIME FROM LABOUR TIME
Correction : TRAVEL TO AND FROM MACHINE

R.O No. : M63897 R.O Date : 31/03/23 Dept : S
RO total 1,020.80 Kilometres: 3985 Advisor No. : 610
Cus total 1,020.80 War total 0.00 Int total 0.00

Job number : 1 Operation 08IHZZ//09 Desc. HYDRAULIC SYSTEM REMOTE SYSTEM
Sale type : C Technician No(s). 680 728
Complaint : DIAGNOSE AND REPAIR CAUSE FOR REMOTES COMPLAINT

Correction : CUSTOMER COMPLAINT THAT THE USE OF REMOTE 3 AND 4 HAVE LOW
FLOW

CHECK FLOW IN ALL REMOTES
NOTE THAT 3 AND 4 HAVE LOW FLOW WITH 1 AND 2 IN SPEC
HEAT HYDRAULICS USING FLOW METER AND GET TO OPERATING TEMP
INSTALL CALIBRATION TOOL AND CALIBRATE ALL REMOTES WHILE
MACHINE IS AT OPERATING TEMP
ONCE CALIBRATION IS SUCCESSFUL CHECK OPERATION AND FLOW OF
ALL REMOTES AGAIN
ALL FLOWS AND PRESSURES ARE WITHIN SPEC WITH GOOD FLOW FROM
3 AND 4 REMOTES
PACK AWAY TOOLING AND RETURN TO TOWN
COMPLETE REQUIRED PAPERWORK

Job number : 2 Operation 24IHZZZZ09 Desc. TRAVEL RETAIL
Sale type : C Technician No(s). 728
Complaint : SEPARATING TRAVEL TIME FROM LABOUR TIME

R.O No. : M63896 R.O Date : 31/03/23 Dept : S
RO total 8,842.60 Kilometres: 3998 Advisor No. : 610
Cus total 8,842.60 War total 0.00 Int total 0.00

Job number : 1 Operation 17IHZZ//38

Desc. 4000 HOUR SERVICE

Sale type : C Technician No(s). 511 692

Complaint : CARRY OUT 4000 HR SERVICE AS REQUESTED - CHECK FOR
DELAMINATED ROLER

Correction : TRAVEL TO MACHINE.
CARRY OUT 4000 HR SERVICE AS PER BELOW:
CHECK THE TRANSMISSION OIL LEVEL.
CONNECT EST AND RETRIEVE ALL FAULT CODES. CLEAR ALL
INACTIVE FAULTS.
CHANGE THE ENGINE OIL AND FILTER.
CHANGE ENGINE CRANKCASE FILTER AND GASKETS
CHECK OVER THE ENGINE AND ALL ASSOCIATED PLUMBING TO VERIFY
THAT NO OIL/COOLANT LEAKS ARE PRESENT.
CHANGE FUEL FILTERS.
CHECK THE ENGINE COOLANT LEVEL. TOP UP BOTH THE COOLANT
HEADER TANK AND OVER FLOW BOTTLE.
CHECK ALL ENGINE CHARGE AIR SYSTEM HOSE CLAMPS FROM THE
TURBO OUTLET THROUGH TO THE CHARGE AIR COOLER AND INTO THE
ENGINE AIR INTAKE AIR HORN. VERIFY THAT ALL HOSES AND
CLAMPS ARE MOUNTED CORRECTLY AND CLAMPS ARE SECURE.
CHECK THE CONDITION OF BOTH THE PRIMARY AND SECONDARY
ENGINE AIR FILTERS AND THAT THEY ARE INSTALLED CORRECTLY.
CHECK THE CONDITION OF THE ENGINE DRIVE BELT
CHECK OVER THE TRANSMISSION AND ALL ASSOCIATED PLUMBING FOR
OIL LEAKS.
CHECK OVER THE REAR DIFFERENTIAL AND ALL ASSOCIATED
PLUMBING FOR OIL LEAKS.
DISCONNECT AND REMOVE BOTH BATTERIES FROM THE MACHINE.
CHECK ALL BATTERY CELL LEVELS AND TOP UP AS REQUIRED.
TEST EACH BATTERY STATIC VOLTAGE.
REINSTALL THE BATTERIES AND CHECK THAT THE BATTERY
TERMINALS ARE CLEAN AND TIGHT.
CHECK FOR CORRECT HORN OPERATION.
CHECK FOR THE CORRECT OPERATION OF THE ROTATING BEACONS.
CHECK ALL HAZARD LIGHTS FOR CORRECT OPERATION.
CHECK ALL TURN SIGNAL LIGHTS FOR CORRECT OPERATION IN BOTH
DIRECTIONS.
CHECK FOR THE CORRECT OPERATION OF ALL FIELD WORKING
LIGHTS. VERIFY HIGH BEAM OPERATION IS FUNCTIONING CORRECTLY.
OPEN FUEL TANK DRAIN VALVE AND ENSURE WATER SEDIMENT IS
DRAINED FROM FUEL TANK.
REMOVE AND CLEAN THE CABIN AIR FILTER.
REMOVE AND CLEAN THE CABIN AIR RECYCLE FILTERS.
CLEAN THE ENGINE RADIATOR, TRANSMISSION COOLER, CHARGE AIR
COOLER, FUEL COOLER AND A/C CONDENSER WITH COMPRESSED AIR.
ENTER THE PERFORMANCE MONITOR SERVICE INTERVAL AND RESET
THE FOLLOWING FEATURES:
ENGINE OIL AND FILTER CHANGE: 500 HOURS.
FUEL FILTER CHANGE: 500 HOURS.
BATTERY SERVICE: 500 HOURS.
CABIN AIR FILTER CLEAN: 250 HOURS.
CHECK OVER THE STEERING HYDRAULIC SYSTEM FOR ANY LEAKS.
CHECK WHEEL DRIVE WHEEL AND IDLER HUB BOLT TENSIONS.
VISUALLY CHECK FOR ANY IDLERS OR ROLLER ASSEMBLIES LEAKING.
DRAIN ALL IDLER AND ROLLER ASSEMBLIES OF OIL.
REFILL IDLERS AND ROLLERS WITH SPECIFIED OIL USING REQUIRED
AMOUNT OF WYNNS ADDITIVE.
VERIFY THAT TRACKS ARE ALIGNED CORRECTLY. PERFORM A TRACK
ALIGNMENT AS REQUIRED.
VERIFY THAT TRANSMISSION OIL PRESSURE IS WITHIN
SPECIFICATION. SEE SERVICE MANUAL.
GREASE COMPLETE MACHINE. THIS INCLUDES: ALL ARTICULATION
POINTS (FRONT AND REAR), CENTRE BEARINGS, STEERING PINS
AND HITCH ASSEMBLY IF EQUIPPED.
REMOVE ALL RUBBISH FROM THE CABIN AND SWEEP OUT THE ENTIRE
CABIN FLOOR INCLUDING THE AREA BEHIND THE OPERATORS SEAT.
FIT SERVICE STICKER.

CLEAN UP WORK AREA AND TOOLING.
RETURN TO WORKSHOP.
COMPLETE PAPERWORK.

Job number : 2 Operation 24IHZZZ09 Desc. TRAVEL RETAIL
Sale type : C Technician No(s). 511 692
Complaint : SEPARATING TRAVEL TIME FROM LABOUR TIME

Job number : 3 Operation 13IHZZ//02 Desc. TRACK ALIGNMENT
Sale type : C Technician No(s). 610
Complaint : CARRY OUT TRACK ALIGNMENT
Cause : TRACKS OUT OF ALIGNMENT.
Correction : AFTER COMPLETING THE SERVICE,
RUN MACHINE FOR 200M UNTIL TRACKS WERE WARM CARRIED OUT
TRACK ALIGNMENT.
ADJUSTED ALL FOUR TRACKS UNTIL ALL TRUCK LUGS WERE TRACKING
CORRECTLY REPEATING PROCESS.
AFTER ADJUSTING ALL FOUR.
TENSIONED ALL MOUNTING NUTS.
PACKED AWAY TOOLS, JOB COMPLETE.

Job number : 4 Operation 08IHZZ//09 Desc. HYDRAULIC SYSTEM REMOTE SYSTEM
Sale type : C Technician No(s). 692
Complaint : DIAGNOSE AND REPAIR FAULTY REMOTES 3 AND 4
Cause : BLOCKED COMP LINE FROM HYDRAULIC PUMP
Correction : TRAVELLED OUT TO MACHINE.
CONNECTED FLOW METER TO MACHINE AND WARMED UP HYDRAULIC OIL
TO OPERATING TEMP.
ONCE WARM CHECKED THE FLOW IN ALL REMOTES.
FLOW IN REMOTES 1 AND 2 IN SPEC 162L PUMPING.
REMOTE 3 & 4 READING NO FLOW.
CONNECTED CALIBRATION TOOL TO MACHINE.
CALIBRATED 1, 2 COMPLETE.
REMOTES 3 & 4 FAULTED CALIBRATION.
TESTED ALL WIRING GOING TO 3 & 4 PILOT HEADS ALL WIRING AND
CAN OK.
REMOVED FLOOR MAT FROM INSIDE CAB.
REMOVED INSPECTION PLATE TO GAIN ACCESS TO THE COMP LINE
AND SECONDARY PUMP THAT RUNS 3 AND 4.
REMOVED THE COMP LINE FROM PUMP AND REMOVED THE FITTING TO
INSPECT THE SCREEN TO PREVENT CONTAMINATION ENTERING THE
PUMP, THIS TOOK EXTRA DUE TO LITTLE ACCESS TO FITTINGS.
USED COMPRESSED AIR TO CLEAN ALL DEBRIS FROM INSIDE
STRAINER DUE
TO BEING BLOCKED.
REFIT THE FITTING USING NEW ORINGS.
REFIT COMP LINE TO PUMP TENSIONING FITTING.
RUN MACHINE & INSPECTING THE HYDRAULIC FLOW IN 3 AND 4 FLOW
NOW READING 162L.
CARRIED OUT REMOTE CALIBRATION ON 3 AND 4.
CALIBRATION COMPLETE.
REFIT INSPECTION PLATE.
REFIT THE FLOOR MAT.
PACKED AWAY TOOLS.
CLEANED WORK AREA.
RETURNED TO WORKSHOP.

R.O No. : M63239 R.O Date : 14/12/22 Dept : S
RO total 16,375.33 Kilometres: 3238 Advisor No. : 323
Cus total 825.00 War total 15,550.33 Int total 0.00

Job number : 1 Operation 14IHZZ//01 Desc. FRONT LH BASE UNDERCARRIGE REP
Sale type : W Technician No(s). 329 691
Complaint : CHECK CAUSE FOR RUBBER TO COME OF ROLLERS
Cause : RUBBER DEBONDED FROM ROLLER

Correction : CARRY OUT CHECKS FOUND RUBBER HAD DELAMINATED DEBOND FROM 7
ROLLERS . FRONT LEFT REAR OUTER (FLRO)FRONT LEFT REAR INNER
(FLRI), FRONT RIGHT REAR OUT (FRRO), REAR LEFT FRONT OUTER
(RLFO), REAR RIGHT FRONT INNER (RRFI), REAR LEFT REAR INNER
(RLRI) AND REAR RIGHT REAR INNER (RRRI) 3 OUTER AND 4
INNER MULTIPLE SRTS USED

Warranty : Claim no. Operation no. Claim no. Operation no.
302300035 14IHZZ//01

Job number : 2 Operation 16IHZZ//01 Desc. BASE AIRCONDITIONING SYSTEM RE

Sale type : W Technician No(s). 329

Complaint : CHECK CAUSE FOR AC NOT GETTING COLD

Cause : AC COMPRESSOR SEAL NOT SEALING
Correction : CARRY OUT AC TROUBLESHOOTING CHECKS AND TEST FOUND NO GAS IN
SYSTEM AND GAS WAS LEAKING FROM AC COMPRESSOR SEAL . REMOVE
COMPRESSOR INSTALL NEW COMPRESSOR AND NEW RECEIVER DRIER
WITH
NEW ORINGS . VAC SYSTEM DOWN TOP UP AC GAS RUN RECHECK
COOLING
OPERATION ALL OK

Warranty : Claim no. Operation no. Claim no. Operation no.
 302300035 16IHZZ//01

Job number : 3 Operation 24IHZZZZZ Desc. MISCELLANEOUS CODES
Sale type : C Technician No(s). 329
Complaint : REDCOVER WARRANTY 2.0 \$750.00 EXCESS FEE

R.O No. : M63238 R.O Date : 14/12/22 Dept : S
RO total 9,238.42 Kilometres: 3138 Advisor No. : 323
Cus total 9,238.42 War total 0.00 Int total 0.00

Job number : 1 Operation 17IHZZ//29 Desc. 3000 HOUR SERVICE
Sale type : C Technician No(s). 329 511 726 728 691 692 727

Complaint : CARRY OUT 3000 HR SERVICE
Cause : ROUTINE SERVICING
Correction : CHECK THE TRANSMISSION OIL LEVEL.
CONNECT EST AND RETRIEVE ALL FAULT CODES. CLEAR ALL
INACTIVE FAULTS.
CARRY OUT ENGINE VALVE CLEARANCE AS REQUIRED.
CHANGE ENGINE CRANKCASE FILTER AND GASKETS.
CHECK OVER THE ENGINE AND ALL ASSOCIATED PLUMBING TO VERIFY
THAT NO OIL/COOLANT LEAKS ARE PRESENT.
CHANGE FUEL FILTERS.
REPLACE THE ENGINE COOLANT.
CHECK ALL ENGINE CHARGE AIR SYSTEM HOSE CLAMPS FROM THE
TURBO OUTLET THROUGH TO THE CHARGE AIR COOLER AND INTO THE
ENGINE AIR INTAKE AIR HORN.
REPLACE BOTH THE PRIMARY AND SECONDARY ENGINE AIR FILTERS
AND ENSURE THAT THEY ARE INSTALLED CORRECTLY.
REPLACE THE ENGINE DRIVE BELT.
CHECK OVER THE TRANSMISSION AND ALL ASSOCIATED PLUMBING FOR
OIL LEAKS.
CHECK OVER THE REAR DIFFERENTIAL AND ALL ASSOCIATED
PLUMBING FOR OIL LEAKS.
DRAIN TRANSMISSION OIL. REFILL AS REQUIRED.
REPLACE THE TRANSMISSION FILTER.
REPLACE THE HYDRAULIC FILTERS
DISCONNECT AND REMOVE BOTH BATTERIES FROM THE MACHINE.
CHECK ALL BATTERY CELL LEVELS AND TOP UP AS REQUIRED.
TEST EACH BATTERY STATIC VOLTAGE.
REINSTALL THE BATTERIES AND CHECK THAT THE BATTERY
TERMINALS ARE CLEAN AND TIGHT.
CHECK FOR CORRECT HORN OPERATION.
CHECK FOR THE CORRECT OPERATION OF THE ROTATING BEACONS.
CHECK ALL HAZARD LIGHTS FOR CORRECT OPERATION.
CHECK ALL TURN SIGNAL LIGHTS FOR CORRECT OPERATION IN BOTH
DIRECTIONS.
CHECK FOR THE CORRECT OPERATION OF ALL FIELD WORKING
LIGHTS. VERIFY HIGH BEAM OPERATION IS FUNCTIONING CORRECTLY.
OPEN FUEL TANK DRAIN VALVE AND ENSURE WATER SEDIMENT IS
DRAINED FROM FUEL TANK.
REPLACE THE CABIN AIR FILTER.
REPLACE THE CABIN AIR RECYCLE FILTERS.
CLEAN THE ENGINE RADIATOR, TRANSMISSION COOLER, CHARGE AIR

COOLER, FUEL COOLER AND A/C CONDENSER WITH COMPRESSED AIR.
ENTER THE PERFORMANCE MONITOR SERVICE INTERVAL AND RESET
THE FOLLOWING FEATURES:
ENGINE OIL AND FILTER CHANGE: 500 HOURS.
FUEL FILTER CHANGE: 500 HOURS.
BATTERY SERVICE: 500 HOURS.
CABIN AIR FILTER CLEAN: 250 HOURS.
CHECK OVER THE STEERING HYDRAULIC SYSTEM FOR ANY LEAKS.
CHECK WHEEL DRIVE WHEEL AND IDLER HUB BOLT TENSIONS.
VISUALLY CHECK FOR ANY IDLERS OR ROLLER ASSEMBLIES LEAKING.
CHECK OIL LEVELS AND REFILL AS REQUIRED.
DRAIN ALL IDLER AND ROLLER ASSEMBLIES OF OIL.
REFILL IDLERS AND ROLLERS WITH SPECIFIED OIL USING REQUIRED
AMOUNT OF WYNN'S ADDITIVE.
VERIFY THAT TRACKS ARE ALIGNED CORRECTLY. PERFORM A TRACK
ALIGNMENT AS REQUIRED.
VERIFY THAT TRANSMISSION OIL PRESSURE IS WITHIN
SPECIFICATION. SEE SERVICE MANUAL.
GREASE COMPLETE MACHINE. THIS INCLUDES: ALL ARTICULATION
POINTS (FRONT AND REAR), CENTRE BEARINGS, STEERING PINS
AND HITCH ASSEMBLY IF EQUIPPED.
REMOVE ALL RUBBISH FROM THE CABIN AND SWEEP OUT THE ENTIRE
CABIN FLOOR INCLUDING THE AREA BEHIND THE OPERATORS SEAT.
FIT SERVICE STICKER.

NOTE: ENGINE OIL AND HYDRAULIC OIL NOT CHANGED AS PER
CUSTOMER REQUEST.

Job number : 2 Operation 24IHZZZZZ Desc. MISCELLANEOUS CODES
Sale type : C Technician No(s). 726 727
Complaint : CLEAN UNDERCARRIAGES TO ACCESS ROLLERS AND IDLER OILS
Correction : MACHINE PRESENTED TO WORKSHOP WITH SIGNIFICANT BUILD UP OF
DRIED MUD WITHIN UNDERCARRIAGES PREVENTING ACCESS TO IDLER
AND ROLLER CAPS
EXTENSIVE CLEANING HAD TO BE CARRIED OUT TO ACCESS CAPS AS
PART OF SERVICE
MUD HAD SET EXTREMELY HARD AND REQUIRED THE USE OF HAMMER
AND CHISELS TO REMOVE

Comments : CUSTOMER REQUEST TO NOT CHANGE ENGINE OIL OR HYDRAULIC OIL

R.O No. : M63215 R.O Date : 12/12/22 Dept : S
RO total 67,900.25 Kilometres: 3138 Advisor No. : 610
Cus total 67,900.25 War total 0.00 Int total 0.00

Job number : 1 Operation 13IHZZ//03 Desc. FRONT LH TRACK REPLACEMENT AND
Sale type : C Technician No(s). 329 691 726
Complaint : REPLACE LHF TRACK AS REQUIRED
Cause : WORN TRACK
Correction : JACK FRONT LEFT OF MACHINE AND TRY TO DETENSION THE TRACK.
REMOVE OUTER IDLERS.
CYLINDER NOT TENSIONING.
REMOVE TOP PLATE.
CLEAN THE UNDERCARRIAGE OF ALL FINE DIRT AND HIT THE SPRING
DOWN.
TENSION FINALLY RELEASED.
REMOVE TRACK AND FIT NEW ONE.
LOWER MACHINE AND REFIT THE IDLERS.
TENSION THE TRACK.

TRACK SERIAL #: 1A00463

Job number : 2 Operation 13IHZZ//04 Desc. FRONT RH TRACK REPLACEMENT AND
Sale type : C Technician No(s). 329
Complaint : REPLACE RHF TRACK AS REQUIRED
Cause : WORN TRACK
Correction : JACK FRONT RIGHT OF MACHINE AND DETENSION THE TRACK.
 REMOVE OUTER IDLERS.
 REMOVE TRACK AND FIT NEW ONE.
 LOWER MACHINE AND REFIT THE IDLERS.
 TENSION THE TRACK.

 TRACK SERIAL #: 1A00465

Job number : 3 Operation 13IHZZ//05 Desc. REAR LH TRACK REPLACEMENT AND
Sale type : C Technician No(s). 329 691 726
Complaint : REPLACE LHR TRACK AS REQUIRED
Correction : JACK REAR LEFT OF MACHINE AND DETENSION THE TRACK.
 REMOVE OUTER IDLERS.
 REMOVE TRACK AND FIT NEW ONE.
 LOWER MACHINE AND REFIT THE IDLERS.
 TENSION THE TRACK.

 TRACK SERIAL #: 1A00460

Job number : 4 Operation 13IHZZ//06 Desc. REAR RH TRACK REPLACEMENT AND
Sale type : C Technician No(s). 329 691
Complaint : REPLACE RHR TRACK AS REQUIRED
Correction : JACK REAR RIGHT OF MACHINE AND DETENSION THE TRACK.
 CLEAN OUT TRACK TENSIONER CHAMBER TO ALLOW FOR FULL TRAVEL
 OF CYLINDER
 REMOVE OUTER IDLERS.
 REMOVE TRACK AND FIT NEW ONE.
 LOWER MACHINE AND REFIT THE IDLERS.
 TENSION THE TRACK.

 TRACK SERIAL #: 1A00452

Comments : TRACK SERIAL #'S:
 LHF: 1A00463
 RHF: 1A00465
 LHR: 1A00460
 RHR: 1A00452

R.O No. : M62839 R.O Date : 05/11/22 Dept : S
RO total 6,556.79 Kilometres: 2997 Advisor No. : 610
Cus total 6,556.79 War total 0.00 Int total 0.00

Job number : 1 Operation 09IH Desc. HITCH/PTO
Sale type : C Technician No(s). 689 661 727 728
Complaint : DIAGNOSE AND REPAIR CAUSE FOR BROKEN PTO SHAFT A SREQUIRED
Cause : OPERATOR ERROR
Correction : TRAVELLED TO MACHINE.
 INSPECTED SHAFT AND FOUND SNAPPED (REQUIRED REPLACEMENT).
 DISCONNECTED ALL ASSOCIATED HYDRAULIC PLUMBING FROM REMOTE
 STACKS.
 MARKED ALL HOSES AND CAPPED OFF.
 DISCONNECTED ELECTRICAL HARNESS.
 REMOVED HARDWARE FROM REMOTE STACK AND LIFTED OFF WITH
 CRANE.
 UNBOLTED PTO DRIVE SHAFT FROM CENTRE PIVOT.
 UNBOLTED DROPBOX AND LIFTED AWAY FROM TRACTOR USING CRANE.
 DISCONNECTED DRIVESHAFT FROM BOX AND PLACED ON GROUND.
 SWAPPED FITTINGS OVER FROM OLD BOX TO REBUILD ONE.
 LIFTED REBUILT BOX UP AND CONNECTED DRIVESHAFT BEFORE

PUTTING IN POSITION.
INSTALLED HARDWARE AND TENSIONED TO SPEC. CONNECTED
DRIVESHAFT AT CENTRE
MOUNT BOLTS, TOOK SOME TIME TO LINE UP.
LIFTED REMOTE STACK BACK ON MACHINE AND INSTALLED HARDWARE
TO SPEC.
CONNECTED ALL ASSOCIATED WIRING HARNESES AND HYDRAULIC
PLUMBING. (REPLACING ALL DAMAGED ORINGS)..
STARTED MACHINE AND RUN PTO.
PACKED UP EQUIPMENTED.
RETURN TO WORKSHOP TO REBUILD DROPBOX.
COMPLETED PAPERWORK.

R.O No. : M62791 R.O Date : 28/10/22 Dept : S
RO total 15,901.60 Kilometres: 2928 Advisor No. : 323
Cus total 15,901.60 War total 0.00 Int total 0.00

Job number : 1 Operation 13IHZZ//01 Desc. BASE TRACK INSPECTION REPORT

Sale type : C Technician No(s). 661 727
Complaint : REPLACE RIGHT HAND REAR TRACK
Cause : DESTROYED
Correction : RECEIVED AFTER HOURS CALL OUT TO REPLACE TRACK ON A
SUNDAY.
TRAVEL TO MACHINE.
JACK TRACTOR FRAME OFF GROUND AND FIT STAND.
CUT AND REMOVE WIRE ROD FROM DRIVE WHEEL.
REMOVE TRACK FROM FRAME.
DETENSION TRACK FRAME WITH FRONT END LOADER.
DIG MUD AND LUGS FROM DRIVE WHEEL AN IDLERS (APPROX 2 HRS).
FIT INNER IDLERS AND TENSION HARDWARE.
FIT NEW TRACK.
CLEAN MUD OFF IDLER HUBS.
FIT OUTER IDLERS AND TENSION HARDWARE.
TENSION TRACK.
CLEAN MUD AND REMAINING LUGS FROM DRIVE WHEEL.
PACK UP EQUIPMENT.
INSPECT EXHAUST LEAK ON 380CVT.
RETURN TO WORKSHOP.
UNLOAD TRAILER AND PARTS.
COMPLETE PAPERWORK.

TRACK SERIAL NUMBER: 0322 295555

Job number : 2 Operation 24IHZZZ09 Desc. TRAVEL RETAIL
Sale type : C Technician No(s). 661 727
Complaint : SEPARATING TRAVEL TIME FROM LABOUR TIME

Comments : TRACK SERIAL NUMBER: 0322 295555

R.O No. : M62491 R.O Date : 05/09/22 Dept : S
RO total 1,947.40 Kilometres: 2786 Advisor No. : 323
Cus total 1,947.40 War total 0.00 Int total 0.00

Job number : 1 Operation 16IHZZ//01 Desc. BASE AIRCONDITIONING SYSTEM RE
Sale type : C Technician No(s). 661 726
Complaint : DIAGNOSE AND REPAIR A/C COMPLAINT
Correction : TRAVEL TO WOODRIDGE AND CHECK OVER A/C FAN OPERATION.
DETERMINED FAN NOT RECEIVING EARTH FROM ATC CONTROLLER.
POSSIBLE FAULT IN ATC CONTROLLER.
RETURN TO WORKSHOP AND ORDER ATC.
RETURN TO WOODRIDGE AND INSTALL ATC AND LOAD SOFTWARE.
PROBLEM STILL EXISTING.
TRACED ALL WIRING TO ATC CONTROLLER AND CHECK ALL POWER AND
EARTHS CARE CORRECT.
CHECK WIRING FROM FAN MOTOR AND TRACED HARNESS BACK TO FAN
DRIVER MODULE.
ALL POWER AND EARTHS CORRECT.
NO EARTH FROM DRIVER TO MOTOR.
RETURN TO WORKSHOP AND ORDER FN DRIVER.
RETURN TO WOODRIDGE.
REPLACE FAULTY FAN DRIER.
REPLACE FAULTY EARTH FROM HARNESS TO DRIVER.
ASSEMBLE TO TEST RUN.
ALL FUNCTIONS WORKING.
RETURN TO WORKSHOP.
COMPLETE PAPERWORK.

Job number : 2 Operation 24IHZZZ09 Desc. TRAVEL RETAIL
Sale type : C Technician No(s). 661 726
Complaint : SEPARATING TRAVEL TIME FROM LABOUR TIME

R.O No. : M61945 R.O Date : 14/06/22 Dept : S
RO total 5,147.39 Kilometres: 2500 Advisor No. : 323
Cus total 825.00 War total 4,322.39 Int total 0.00

Job number : 1 Operation 12IHZZ//01 Desc. BASE WHEEL/TYRE REPAIR
Sale type : W Technician No(s). 511 691
Complaint : DIAGNOSE AND REPAIR DELAMINATED ROLLERS
Cause : RUBBER DELAMINATED DEBONDED FROM ROLLER
Correction : JACK UP LEFT HAND UNDERCARRIAGE RELEASE TRACK TENSION
REMOVE
RLRO ROLLER INSTALL NEW ROLLER . JACK UP RELEASE TRACK
TENSION
AND REMOVE RRMO ROLLER INSTALL NEW ROLLER . TWO SRTS
CLAIMED AS
TWO ROLLERS REPLACED . PHOTOS ATTACHED

Warranty : Claim no. Operation no. Claim no. Operation no.
302200226 12IHZZ//01

Job number : 2 Operation 24IHZZZZZ Desc. MISCELLANEOUS CODES
Sale type : C Technician No(s). 691
Complaint : REDCOVER 2.0 WARRANTY EXCESS \$750.00

R.O No. : M61944 R.O Date : 14/06/22 Dept : S
RO total 3,866.78 Kilometres: 2500 Advisor No. : 323
Cus total 3,866.78 War total 0.00 Int total 0.00

Job number : 1 Operation 17IHZZ//24 Desc. 2500 HOUR SERVICE
Sale type : C Technician No(s). 511 691
Complaint : CARRY OUT 2500 HR SERVICE
Cause : ROUTINE SERVICING

Correction : TRAVEL TO MACHINE, INFORMED HALF WAY TO MACHINE THAT
MACHINE HAD BEEN MOVED TO DIFFERENT LOCATION, DETOUR TO
KANMIBLA.
CARRY OUT 2500 HR SERVICE AS PER BELOW:
CHECK THE TRANSMISSION OIL LEVEL.
CONNECT EST AND RETRIEVE ALL FAULT CODES. CLEAR ALL
INACTIVE FAULTS.
CHANGE THE ENGINE OIL AND FILTER.
CHANGE ENGINE CRANKCASE FILTER AND GASKET.
CHECK OVER THE ENGINE AND ALL ASSOCIATED PLUMBING TO VERIFY
THAT NO OIL/COOLANT LEAKS ARE PRESENT.
CHANGE FUEL FILTERS.
CHANGE THE HYDRAULIC AND TRANSMISSION FILTERS
CHECK THE ENGINE COOLANT LEVEL.
CHECK ALL ENGINE CHARGE AIR SYSTEM HOSE CLAMPS FROM THE
TURBO OUTLET THROUGH TO THE CHARGE AIR COOLER AND INTO THE
ENGINE AIR INTAKE AIR HORN. VERIFY THAT ALL HOSES AND
CLAMPS ARE MOUNTED CORRECTLY AND CLAMPS ARE SECURE.
CHECK THE CONDITION OF BOTH THE PRIMARY AND SECONDARY
ENGINE AIR FILTERS AND THAT THEY ARE INSTALLED CORRECTLY.
CHANGE THE ENGINE DRIVE BELT.
CHECK OVER THE TRANSMISSION AND ALL ASSOCIATED PLUMBING FOR
OIL LEAKS.
CHECK OVER THE REAR DIFFERENTIAL AND ALL ASSOCIATED
PLUMBING FOR OIL LEAKS.
DISCONNECT AND REMOVE BOTH BATTERIES FROM THE MACHINE.
CHECK ALL BATTERY CELL LEVELS AND TOP UP AS REQUIRED.
TEST EACH BATTERY STATIC VOLTAGE.
REINSTALL THE BATTERIES AND CHECK THAT THE BATTERY
TERMINALS ARE CLEAN AND TIGHT.
CHECK FOR CORRECT HORN OPERATION.
CHECK FOR THE CORRECT OPERATION OF THE ROTATING BEACONS.
CHECK ALL HAZARD LIGHTS FOR CORRECT OPERATION.
CHECK ALL TURN SIGNAL LIGHTS FOR CORRECT OPERATION IN BOTH
DIRECTIONS.
CHECK FOR THE CORRECT OPERATION OF ALL FIELD WORKING
LIGHTS. VERIFY HIGH BEAM OPERATION IS FUNCTIONING CORRECTLY.
OPEN FUEL TANK DRAIN VALVE AND ENSURE WATER SEDIMENT IS
DRAINED FROM FUEL TANK.
REMOVE AND CLEAN THE CABIN AIR FILTER.
REMOVE AND CLEAN THE CABIN AIR RECYCLE FILTERS.
CLEAN THE ENGINE RADIATOR, TRANSMISSION COOLER, CHARGE AIR
COOLER, FUEL COOLER AND A/C CONDENSER WITH COMPRESSED AIR.
ENTER THE PERFORMANCE MONITOR SERVICE INTERVAL AND RESET
THE FOLLOWING FEATURES:
ENGINE OIL AND FILTER CHANGE: 500 HOURS.
FUEL FILTER CHANGE: 500 HOURS.
BATTERY SERVICE: 500 HOURS.
CABIN AIR FILTER CLEAN: 250 HOURS.
CHECK OVER THE STEERING HYDRAULIC SYSTEM FOR ANY LEAKS.
CHECK WHEEL DRIVE WHEEL AND IDLER HUB BOLT TENSIONS.
VISUALLY CHECK FOR ANY IDLERS OR ROLLER ASSEMBLIES LEAKING

VERIFY THAT TRACKS ARE ALIGNED CORRECTLY.
VERIFY THAT TRANSMISSION OIL PRESSURE IS WITHIN
SPECIFICATION.
GREASE COMPLETE MACHINE. THIS INCLUDES: ALL ARTICULATION
POINTS (FRONT AND REAR), CENTRE BEARINGS, STEERING PINS
AND HITCH ASSEMBLY IF EQUIPPED.
REMOVE ALL RUBBISH FROM THE CABIN AND SWEEP OUT THE ENTIRE
CABIN FLOOR INCLUDING THE AREA BEHIND THE OPERATOR'S SEAT.
FIT SERVICE STICKER.

UNABLE TO CHANGE ENGINE BREATHER AS BOLT PICKED UP.
PACKED UP EQUIPMENT.
RETURNED TO WORKSHOP AND ORGANISED HOUSINGS AND FILTERS.
RETURN AND FIT TO MACHINE WHEN MACHINE CAN SIT.
COMPLETE PAPERWORK.

Job number : 2 Operation 24IHZZZ09 Desc. TRAVEL RETAIL
Sale type : C Technician No(s). 511 691
Complaint : SEPARATING TRAVEL TIME FROM LABOUR TIME

R.O No. : M61599 R.O Date : 12/04/22 Dept : S
RO total 1,371.70 Kilometres: 1927 Advisor No. : 610
Cus total 591.80 War total 779.90 Int total 0.00

Job number : 1 Operation 14IHZZ//03 Desc. REAR LH BASE UNDERCARRIGE REPA
Sale type : W Technician No(s). 689
Complaint : CHECK CAUSE FOR OIL LEAK ON REAR LEFT FRONT INNER IDLER
Cause : DIRT GOT INTO THE SEAL CAUSING THE SEAL TO FAIL
Correction : JACK UP MACHINE
REMOVE SIRCLIP
REMOVE CAP AND O-RING
REMOVE RETAINER BOLT AND WASHER
DETENSION TRACK TO REMOVE IDLER
REMOVE IDLER
REMOVE OUTER BEARING
REMOVE HUB
REMOVE OLD SEALS
CLEAN HUB AND SEALING SURFACE
INSTALL NEW SEALS ON THE HUB AND INNER SEALING SURFACE
INSTALL HUB
INSTALL OUTER BEARING
INSTALL RETAINER BOLT AND WASHER, TENSION BOLT TO SPEC
INSTALL IDLER AND TENSION TO SPEC
INSTALL CAP AND O-RING
INSTALL SIRCLIP
FILL IDLER

Warranty : Claim no. Operation no. Claim no. Operation no.
302200146 14IHZZ//03

Job number : 2 Operation 24IHZZZ09 Desc. TRAVEL RETAIL
Sale type : C Technician No(s). 689
Complaint : SEPARATING TRAVEL TIME FROM LABOUR TIME

R.O No. : M61567 R.O Date : 06/04/22 Dept : S

Cus total	1,022.85	War total	428.28	Int total	0.00
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Job number : 1 Operation 01IHZZ//01 Desc. BASE ENGINE REPAIR/OVERHAUL
Sale type : W Technician No(s). 691 727
Complaint : CHECK CAUSE FOR OIL LEAK ON ENGINE
Cause : ORING PINCHED NOT SEALING PROPERLY

 Correction : CARRY OUT ENGINE TROUBLESHOOTING CHECKS FOUND PIPE
 CONNECTION
 FROM INTERCOOLER TO TURBO NOT SEALING REMOVE CLAMP AND
 CONNECTION FOUND ORING PINCHED NOT SEALING CORRECTLY
 INSTALL
 NEW ORING RUN RECHECK FOR LEAKS ALL OK WASH DOWN OIL SPILL
 FROM
 ENGINE

Warranty : Claim no. Operation no. Claim no. Operation no.
 302200082 01IHZZ//01

Job number : 2 Operation 11IHZZ//01 Desc. BASE CHASSIS/FRAME REPAIR/OVER
 Sale type : W Technician No(s). 691 727
 Complaint : CHECK CAUSE FOR BONNET NOT TO LATCH
 Cause : NUT ON HOOD LATCH STRIKER BOLT BECOME LOOSE AND FELL OFF

Correction : CARRY OUT TROUBLESHOOTING CHECKS TO BONNET LATCH FOUND NUT
 HAD
 BECOME LOOSE AND FELL OF CAUSING STRIKER BOLT TO BECOME
 LOOSE
 ALSO AND THEREFORE CAUSE EXCESSIVE MOVEMENT AND DAMAGING THE
 BOLT AND THE BONNET LATCH ASSY . INSTALL NEW LATCH NEW BOLT
 NUT
 AD WASHER RECHECK BONNET ALL OK NOW LATCHING

Warranty : Claim no. Operation no. Claim no. Operation no.
 302200082 11IHZZ//01

Job number : 3 Operation 15IHZZ//01 Desc. BASE ELECTRICAL SYSTEM REPAIR/
 Sale type : C Technician No(s). 691 727
 Complaint : DIAGNOSE AND REPAIR REAR RIGHT BLINKER SQUARE ONE
 Cause : BROKEN SNAPPED OFF

Correction : REMOVE LOCK BOLT AND SLIDE EXTENSION ARM OUT TO GAIN ACCESS
 TO HARNESS AND MOUNT BRACKET . REMOVE OLD MOUNT BRACKET AND
 PULL HARNESS THROUGH . REMOVE PLUG FROM HARNESS AND AND
 CONNECT PLUG TO NEW HARNESS AND CONNECT LIGHT . CHECK
 OPERATION AND LIGHTS INOPERATIVE . CARRY OUT ELECTRICAL
 TROUBLESHOOTING FOUND NO FUSE . FIT NEW FUSE RECHECK LIGHT
 ALL OK FIT LIGHT AND BRACKET TO EXTENSION AND SLIDE INTO
 POSITION

Job number : 4 Operation 24IHZZZZ09 Desc. TRAVEL RETAIL
 Sale type : C Technician No(s). 691 727
 Complaint : SEPARATING TRAVEL TIME FROM LABOUR TIME

 R.O No. : M61281 R.O Date : 17/02/22 Dept : S
 RO total 4,154.75 Kilometres: 1577 Advisor No. : 610
 Cus total 4,154.75 War total 0.00 Int total 0.00

Job number : 1 Operation 17IHZZ//15 Desc. 1500 HOUR SERVICE
 Sale type : C Technician No(s). 691 727
 Complaint : CARRY OUT 1500 HR SERVICE AS REQUIRED
 Cause : ROUTINE SERVICING
 Correction : TRAVEL TO MACHINE.
 CARRY OUT 1500 HR SERVICE AS PER BELOW:
 CHECK THE TRANSMISSION OIL LEVEL
 CONNECT EST AND RETRIEVE ALL FAULT CODES. CLEAR ALL
 INACTIVE FAULTS.
 CHANGE THE ENGINE OIL AND FILTER.
 CHANGE ENGINE CRANKCASE FILTER AND GASKETS.

CHECK OVER THE ENGINE AND ALL ASSOCIATED PLUMBING TO VERIFY THAT NO OIL/COOLANT LEAKS ARE PRESENT.
NOTE ANY LEAKS: LEAK AT TURBO ORING INTERCOOLER HOSE
CHANGE FUEL FILTERS.
CHECK THE ENGINE COOLANT LEVEL. TOP UP BOTH THE COOLANT HEADER TANK AND OVER FLOW BOTTLE
CHECK ALL ENGINE CHARGE AIR SYSTEM HOSE CLAMPS FROM THE TURBO OUTLET THROUGH TO THE CHARGE AIR COOLER AND INTO THE ENGINE AIR INTAKE AIR HORN. VERIFY THAT ALL HOSES AND CLAMPS ARE MOUNTED CORRECTLY AND CLAMPS ARE SECURE.
INSPECT BOTH THE PRIMARY AND SECONDARY ENGINE AIR FILTERS AND ENSURE THAT THEY ARE INSTALLED CORRECTLY.
CHECK OVER THE TRANSMISSION AND ALL ASSOCIATED PLUMBING FOR OIL LEAKS.
CHECK OVER THE REAR DIFFERENTIAL AND ALL ASSOCIATED PLUMBING FOR OIL LEAKS.
DRAIN TRANSMISSION OIL. REFILL AS REQUIRED.
REPLACE THE TRANSMISSION FILTER.
DRAIN THE HYDRAULIC SYSTEM. THIS INCLUDES THE TANK AND DIFFS.
REPLACE THE HYDRAULIC FILTERS.
DISCONNECT AND REMOVE BOTH BATTERIES FROM THE MACHINE.
CHECK ALL BATTERY CELL LEVELS AND TOP UP IF REQUIRED.
TEST AND NOTE EACH BATTERY STATIC VOLTAGE.
REINSTALL THE BATTERIES AND CHECK THAT THE BATTERY TERMINALS ARE CLEAN AND TIGHT.
CHECK FOR CORRECT HORN OPERATION.
CHECK FOR THE CORRECT OPERATION OF THE ROTATING BEACONS.
CHECK ALL HAZARD LIGHTS FOR CORRECT OPERATION, MISSING REAR RIGHT.
CHECK ALL TURN SIGNAL LIGHTS FOR CORRECT OPERATION IN BOTH DIRECTIONS.
CHECK FOR THE CORRECT OPERATION OF ALL FIELD WORKING LIGHTS. VERIFY HIGH BEAM OPERATION IS FUNCTIONING CORRECTLY.
OPEN FUEL TANK DRAIN VALVE AND ENSURE WATER SEDIMENT IS DRAINED FROM FUEL TANK.
REPLACE THE CABIN AIR FILTER.
REPLACE THE CABIN AIR RECYCLE FILTERS.
CLEAN THE ENGINE RADIATOR, TRANSMISSION COOLER, CHARGE AIR COOLER, FUEL COOLER AND A/C CONDENSER WITH COMPRESSED AIR.
ENTER THE PERFORMANCE MONITOR SERVICE INTERVAL AND RESET THE FOLLOWING FEATURES:
ENGINE OIL AND FILTER CHANGE: 500 HOURS.
FUEL FILTER CHANGE: 500 HOURS.
BATTERY SERVICE: 500 HOURS.
CABIN AIR FILTER CLEAN: 250 HOURS.
CHECK OVER THE STEERING HYDRAULIC SYSTEM FOR ANY LEAKS.
CHECK WHEEL DRIVE WHEEL AND IDLER HUB BOLT TENSIONS.
VISUALLY CHECK FOR ANY IDLERS OR ROLLER ASSEMBLIES LEAKING.
CHECK OIL LEVELS AND REFILL AS REQUIRED.
VERIFY THAT TRACKS ARE ALIGNED CORRECTLY. PERFORM A TRACK ALIGNMENT AS REQUIRED.
VERIFY THAT TRANSMISSION OIL PRESSURE IS WITHIN SPECIFICATION.
GREASE COMPLETE MACHINE. THIS INCLUDES: ALL ARTICULATION POINTS (FRONT AND REAR), CENTRE BEARINGS, STEERING PINS AND HITCH ASSEMBLY IF EQUIPPED.
REMOVE ALL RUBBISH FROM THE CABIN AND SWEEP OUT THE ENTIRE CABIN FLOOR INCLUDING THE AREA BEHIND THE OPERATOR'S SEAT.
FIT SERVICE STICKER.
CLEAN UP WORK AREA AND TOOLING.
RETURN TO WORKSHOP.
UNPACK UTE.
COMPLETE PAPERWORK.

Job number : 2 Operation 24IHZZZ09 Desc. TRAVEL RETAIL
Sale type : C Technician No(s). 691 727
Complaint : SEPARATING TRAVEL TIME FROM LABOUR TIME

R.O No. : M60480 R.O Date : 22/10/21 Dept : S
RO total 4,943.15 Kilometres: 1098 Advisor No. : 323
Cus total 4,943.15 War total 0.00 Int total 0.00

Job number : 1 Operation 17IHZZ//10 Desc. 1000 HOUR SERVICE

Sale type : C Technician No(s). 692 680 689

Complaint : CARRY OUT 1000 HR SERVICE

Cause : ROUTINE SERVICING

Correction : LOAD UTE AND TRAVEL TO MACHINE.

CARRY OUT 1000 HR SERVICE AS PER BELOW:

CHECK THE TRANSMISSION OIL LEVEL.

CONNECT EST AND RETRIEVE ALL FAULT CODES. CLEAR ALL
INACTIVE FAULTS.

CHANGE THE ENGINE OIL AND FILTER.

CHANGE ENGINE CRANKCASE FILTER AND GASKETS

CHECK OVER THE ENGINE AND ALL ASSOCIATED PLUMBING TO VERIFY
THAT NO OIL/COOLANT LEAKS ARE PRESENT.

CHANGE FUEL FILTERS.

CHECK THE ENGINE COOLANT LEVEL.

CHECK ALL ENGINE CHARGE AIR SYSTEM HOSE CLAMPS FROM THE
TURBO OUTLET THROUGH TO THE CHARGE AIR COOLER AND INTO THE
ENGINE AIR INTAKE AIR HORN. VERIFY THAT ALL HOSES AND
CLAMPS ARE MOUNTED CORRECTLY AND CLAMPS ARE SECURE.

REPLACE BOTH THE PRIMARY AND SECONDARY ENGINE AIR FILTERS.

CHECK THE CONDITION OF THE ENGINE DRIVE BELT.

CHECK OVER THE TRANSMISSION AND ALL ASSOCIATED PLUMBING FOR
OIL LEAKS.

CHECK OVER THE REAR DIFFERENTIAL AND ALL ASSOCIATED
PLUMBING FOR OIL LEAKS.

DISCONNECT AND REMOVE BOTH BATTERIES FROM THE MACHINE.

CHECK ALL BATTERY CELL LEVELS AND TOP UP AS REQUIRED.

TEST EACH BATTERY STATIC VOLTAGE, 12.6V

REINSTALL THE BATTERIES AND CHECK THAT THE BATTERY
TERMINALS ARE CLEAN AND TIGHT.

CHECK FOR CORRECT HORN OPERATION.

CHECK FOR THE CORRECT OPERATION OF THE ROTATING BEACONS.

CHECK ALL HAZARD LIGHTS FOR CORRECT OPERATION.

CHECK ALL TURN SIGNAL LIGHTS FOR CORRECT OPERATION IN BOTH
DIRECTIONS.

CHECK FOR THE CORRECT OPERATION OF ALL FIELD WORKING
LIGHTS. VERIFY HIGH BEAM OPERATION IS FUNCTIONING CORRECTLY.

OPEN FUEL TANK DRAIN VALVE AND ENSURE WATER SEDIMENT IS
DRAINED FROM FUEL TANK.

REMOVE AND CLEAN THE CABIN AIR FILTER.

REMOVE AND CLEAN THE CABIN AIR RECYCLE FILTERS.

CLEAN THE ENGINE RADIATOR, TRANSMISSION COOLER, CHARGE AIR
COOLER, FUEL COOLER AND A/C CONDENSER WITH COMPRESSED AIR.

ENTER THE PERFORMANCE MONITOR SERVICE INTERVAL AND RESET
THE FOLLOWING FEATURES:

ENGINE OIL AND FILTER CHANGE: 500 HOURS.

FUEL FILTER CHANGE: 500 HOURS.

BATTERY SERVICE: 500 HOURS.

CABIN AIR FILTER CLEAN: 250 HOURS.

CHECK OVER THE STEERING HYDRAULIC SYSTEM FOR ANY LEAKS.

CHECK WHEEL DRIVE WHEEL AND IDLER HUB BOLT TENSIONS. (
VISUALLY CHECK FOR ANY IDLERS OR ROLLER ASSEMBLIES LEAKING.

READ THE OPERATOR'S MANUAL FOR RECOMMENDED OILS IN IDLERS
AND ROLLERS. ADD WYNN'S ADDITIVE TO EACH COMPONENT.

DRAIN ALL IDLER AND ROLLER ASSEMBLIES OF OIL.

TAKE NOTE IF ANY FINE METAL IS PRESENT AND RECORD ON THE
ATTACHED SHEET. MAKE SURE THE SERVICE MANAGER IS INFORMED
OF ANY FINDINGS.

REFILL IDLERS AND ROLLERS WITH SPECIFIED OIL USING REQUIRED

AMOUNT OF WYNNS ADDITIVE.
VERIFY THAT TRACKS ARE ALIGNED CORRECTLY.
VERIFY THAT TRANSMISSION OIL PRESSURE IS WITHIN
SPECIFICATION.
GREASE COMPLETE MACHINE. THIS INCLUDES: ALL ARTICULATION
POINTS (FRONT AND REAR), CENTRE BEARINGS, STEERING PINS
AND HITCH ASSEMBLY IF EQUIPPED.
REMOVE ALL RUBBISH FROM THE CABIN AND SWEEP OUT THE ENTIRE
CABIN FLOOR INCLUDING THE AREA BEHIND THE OPERATOR'S SEAT.
FIT SERVICE STICKER.
CLEAN UP WORK AREA AND TOOLING.
TRAVEL TO WORKSHOP.
UNLOAD UTE.
COMPLETE PAPERWORK/STORY.

Job number : 2 Operation 24IHZZZ09 Desc. TRAVEL RETAIL
Sale type : C Technician No(s). 680 692
Complaint : SEPARATING TRAVEL TIME FROM LABOUR TIME

R.O No. : M59737 R.O Date : 06/07/21 Dept : S
RO total 2,196.71 Kilometres: 697 Advisor No. : 323
Cus total 980.10 War total 642.86 Int total 573.75

Job number : 1 Operation 01IHZZ//05 Desc. ENGINE FUEL SYSTEM REPAIR
Sale type : W Technician No(s). 522 691
Complaint : DIAGNOSE AND REPAIR FUEL LEAK
Cause : ECU TO BLOCK GASKET NOT SEALING
Correction : CARRY OUT TROUBLESHOOTING CHECKS FOUND FUEL LEAKING FROM
GASKET
BETWEEN ECM AND ENGINE BLOCK . REMOVE ECM CLEAN MATING
SURFACES
REFIT ECM WITH NEW GASKET WASH DOWN FUEL SPILL FROM ENGINE

Warranty : Claim no. Operation no. Claim no. Operation no.
302100257 01IHZZ//05

Job number : 2 Operation 01IHZZ//01 Desc. BASE ENGINE REPAIR/OVERHAUL
Sale type : W Technician No(s). 691
Complaint : CHECK CAUSE FOR OIL LEAK AT STARTER MOTOR
Cause : ACCESSORY DRIVE COVER PLATE NOT SEALING
Correction : CARRY OUT TROUBLESHOOTING CHECKS FOUND OIL COMING FROM
ACCESSORY
DRIVE COVER PLATE ABOVE STARTER REMOVE COVER PLATE CLEANAND
INSTALL NEW ORING NEW GASKET REFIT COVER PLATE ALL OK

Warranty : Claim no. Operation no. Claim no. Operation no.
302100257 01IHZZ//01

Job number : 3 Operation 01IHZZ//04 Desc. ENG LUBE SYS REPAIR
Sale type : W Technician No(s). 691
Complaint : CHECK CAUSE FOR OIL LEAK ON ENGINE

Cause : HAIRLINE CRACK IN TURBO SUPPLY LINE

Correction : CARRY OUT TROUBLESHOOTING CHECKS FOUND OIL COMING FROM TURBO
SUPPLY LINE REMOVE PIPE INSTALL NEW PIE WITH NEW GASKETS RUN
RECHECK FOR LAKS ALL OK. WASH DOWN OIL SPILL FROM ENGINE

Warranty : Claim no. Operation no. Claim no. Operation no.
 302100257 01IHZZ//04

Job number : 4 Operation 13IHZZ//02 Desc. TRACK ALIGNMENT
Sale type : C Technician No(s). 691
Complaint : CARRY OUT TRACK ALIGNMENT
Cause : TRACK ALIGNMENT

Correction : PRESSURE WASH AND PRY BAR ALL FOUR UNDERCARRIAGES PRIOR TO
DOING TRACK ALIGNMENT DUE TO BUILDUP OF PACKED MUD . DRIVE
TRACKS TO TO DRY TRACKS OUT AND KICK DRY DIRT INTO TRACKS
CARRY OUT TRACK ALIGNMENT ON ALL FOUR TRACKS .

Job number : 5 Operation 24IHZZZZZZ Desc. MISCELLANEOUS CODES
Sale type : I Technician No(s). 710
Complaint : INTERNAL APPRENTICE TRAINING

Job number : 6 Operation 24IHZZZZZZTRVL Desc. TRAVEL RETAIL
Sale type : C Technician No(s). 710
Complaint : SEPARATING TRAVEL TIME FROM LABOUR TIME

R.O No. : M59698 R.O Date : 02/07/21 Dept : S
RO total 2,954.70 Kilometres: 647 Advisor No. : 323
Cus total 2,954.70 War total 0.00 Int total 0.00

Job number : 1 Operation 17IHZZ//08 Desc. 500 HOUR SERVICE
Sale type : C Technician No(s). 691 708
Complaint : CARRY OUT 500 HR SERVICE
Cause : ROUTINE SERVICING

Correction : CHECK THE TRANSMISSION OIL LEVEL.
CONNECT EST AND RETRIEVE ALL FAULT CODES. CLEAR ALL
INACTIVE FAULTS. ONCE FAULT CODES ARE RETRIEVED INFORM
SERVICE MANAGER ONCE YOU HAVE RETURNED TO THE SHOP.
WARM UP ENGINE TO OPERATING TEMPERATURE. STOP THE ENGINE
AND CHANGE THE ENGINE OIL AND FILTER
CHANGE ENGINE CRANKCASE FILTER AND GASKET.
CHECK OVER THE ENGINE AND ALL ASSOCIATED PLUMBING TO VERIFY
THAT NO OIL/COOLANT LEAKS ARE PRESENT.
NOTE ANY LEAKS: TURBO FEED AND TURBO DRAIN, ECM COOLER,
AUXILIARY PLATE ABOVE STARTER
CHANGE FUEL FILTERS
CHANGE THE HYDRAULIC AND TRANSMISSION FILTERS.
CHECK THE ENGINE COOLANT LEVEL. TOP UP BOTH THE COOLANT
HEADER TANK AND OVER FLOW BOTTLE.
CHECK ALL ENGINE CHARGE AIR SYSTEM HOSE CLAMPS FROM THE
TURBO OUTLET THROUGH TO THE CHARGE AIR COOLER AND INTO THE
ENGINE AIR INTAKE AIR HORN. VERIFY THAT ALL HOSES AND
CLAMPS ARE MOUNTED CORRECTLY AND CLAMPS ARE SECURE.
CHECK THE CONDITION OF BOTH THE PRIMARY AND SECONDARY
ENGINE AIR FILTERS AND THAT THEY ARE INSTALLED CORRECTLY.
CHECK THE CONDITION OF THE ENGINE DRIVE BELT.
CHECK OVER THE TRANSMISSION AND ALL ASSOCIATED PLUMBING FOR
OIL LEAKS.
CHECK OVER THE REAR DIFFERENTIAL AND ALL ASSOCIATED

PLUMBING FOR OIL LEAKS.
DISCONNECT AND REMOVE BOTH BATTERIES FROM THE MACHINE.
CHECK ALL BATTERY CELL LEVELS AND TOP UP AS REQUIRED.
TEST EACH BATTERY STATIC VOLTAGE.
REINSTALL THE BATTERIES AND CHECK THAT THE BATTERY
TERMINALS ARE CLEAN AND TIGHT.
CHECK FOR CORRECT HORN OPERATION.
CHECK FOR THE CORRECT OPERATION OF THE ROTATING BEACONS.
CHECK ALL HAZARD LIGHTS FOR CORRECT OPERATION.
CHECK ALL TURN SIGNAL LIGHTS FOR CORRECT OPERATION IN BOTH
DIRECTIONS.
CHECK FOR THE CORRECT OPERATION OF ALL FIELD WORKING
LIGHTS. VERIFY HIGH BEAM OPERATION IS FUNCTIONING CORRECTLY.
OPEN FUEL TANK DRAIN VALVE AND ENSURE WATER SEDIMENT IS
DRAINED FROM FUEL TANK.
REMOVE AND CLEAN THE CABIN AIR FILTER.
REMOVE AND CLEAN THE CABIN AIR RECYCLE FILTERS.
CLEAN THE ENGINE RADIATOR, TRANSMISSION COOLER, CHARGE AIR
COOLER, FUEL COOLER AND A/C CONDENSER WITH COMPRESSED AIR.
ENTER THE PERFORMANCE MONITOR SERVICE INTERVAL AND RESET
THE FOLLOWING FEATURES:
ENGINE OIL AND FILTER CHANGE: 500 HOURS.
FUEL FILTER CHANGE: 500 HOURS.
BATTERY SERVICE: 500 HOURS.
CABIN AIR FILTER CLEAN: 250 HOURS.
CHECK OVER THE STEERING HYDRAULIC SYSTEM FOR ANY LEAKS.
CHECK WHEEL DRIVE WHEEL AND IDLER HUB BOLT TENSIONS.
VISUALLY CHECK FOR ANY IDLERS OR ROLLER ASSEMBLIES LEAKING.
UNABLE TO PERFORM TRACK ALIGNMENT UNTIL MACHINE CLEANED.
VERIFY THAT TRANSMISSION OIL PRESSURE IS WITHIN
SPECIFICATION. SEE SERVICE MANUAL.
GREASE COMPLETE MACHINE.
THIS INCLUDES: ALL ARTICULATION POINTS (FRONT AND REAR),
CENTRE BEARINGS, STEERING PINS AND HITCH ASSEMBLY IF
EQUIPPED.
REMOVE ALL RUBBISH FROM THE CABIN AND SWEEP OUT THE ENTIRE
CABIN FLOOR INCLUDING THE AREA BEHIND THE OPERATOR'S SEAT.
FIT SERVICE STICKER.

Job number : 2 Operation 24IHZZZ09 Desc. TRAVEL RETAIL
Sale type : C Technician No(s). 691 708
Complaint : SEPARATING TRAVEL TIME FROM LABOUR TIME

R.O No. : M59037 R.O Date : 22/02/21 Dept : S
RO total 43,293.85 Kilometres: 170 Advisor No. : 610
Cus total 43,293.85 War total 0.00 Int total 0.00

Job number : 1 Operation 24IHZZZZZ Desc. MISCELLANEOUS CODES
Sale type : C Technician No(s). 384 426 511 691 680 522 692 7
Complaint : REPAIR DAMAGE TO BONNET AND FRAME AFTER IMPACT WITH TREE
Correction : TRACTOR WAS BROUGHT INTO WORKSHOP ON TRUCK.
INSPECTED AND CARRIED OUT A PARTS QUOTE DUE TO DAMAGES FROM
IMPACT DURING HARVEST.
REMOVED BONNET TO CARRY OUT FURTHER INPSECTION OF ENGINE
AND COOLING PACKAGE.
PROVIDED QUOTE TO CUSTOMER AND THEY CONTACTED THE INSURANCE
COMPANY.
ONCE ALL SORTED STARTED CARRYING OUT REPAIRS TO MACHINE.

REMOVED GUARDS AROUND BOTTOM OF CAB.
REMOVED WIPERS.
REMOVED AIR INTAKE AND EXHAUST FLEX FROM MACHINE, SO SUBLET
REPAIRER COULD REPLACE WINDSCREEN.
DRAINED COOLANT INTO CLEAN CONTAINERS.
REMOVED ENGINE FAN.
RECOVERED A/C GAS.
REMOVED COOLING PACKAGE FROM FRONT OF MACHINE.
CAPPING ALL OIL COOLER LINES ETC.
ONCE REMOVED REPLACED DAMAGED BASKETS, FRAMES, BOLTS ETC ON
COOLING PACKAGE.
REMOVED AIR BOX AND HEADER TANK ONTO OF ENGINE/BONNET FRAME,
SO SUBLET REPAIR COULD CARRY OUT REPAIR TO MOUNTING BASKETS
AND FRAMING WORK FOR BONNET TO MOUNT BACK ONTO.
CARRIED OUT REPAIRS ON BONNET.
REPLACING DAMAGED PARTS AS REQUIRED.
NEW GRILL AND FRAMES.
NEW HEADLIGHTS.
ONCES SUBLET REPAIRER HAD FINISHED HIS REPAIRS.
REFITTED COOLING PACKAGE AND REMOUNTED TO TOP FRAME.
REFITTED ENGINE FAN AND COOLANT HOSES.
REFITTED OIL COOLER HOSES.
REPLACED THE BIG CAST WEIGHT UNDERNEATH THE FRONT OF THE
MACHINE.
REFITTED AIR BOX AND HEADER TANK TO TOP FRAME.
REFITTED GUARDS FOR CAB AND WIPERS.
REFITTED AIR INTAKE AND EXHAUST PIPING.
TOPPED UP COOLANT.
REPLACED REC DRYER ON A/C SYSTEM AND VACUUM DOWN SYSTEM.
RE-GASED A/C SYSTEM
RAN MACHINE CHECKING FOR ANY LEAKS.
TOPPED UP COOLANT AND HYDRAULICS OIL.
REFITTED BONNET AND MADE ADJUSTMENT AS BONNET DID NOT QUITE
SHUT CORRECTLY.
SHUT CORRECTLY.
DROVE MACHINE AROUND AND RECHECKED.

R.O No. : M58266 R.O Date : 21/10/20 Dept : S
RO total 354.20 Kilometres: 169 Advisor No. : 610
Cus total 354.20 War total 0.00 Int total 0.00

Job number : 1 Operation 24IHZZZZZ Desc. MISCELLANEOUS CODES
Sale type : C Technician No(s). 511
Complaint : INSPECT AND QUOTE ON DAMAGE TO MACHINE

Correction : MACHINE PRESENTED TO WORKSHOP AFTER ACCIDENT ON PROPERTY
VISUALLY INSPECT MACHINE DAMAGE
PLACE MACHINE IN WORKSHOP AND REMOVE BONNET FOR FURTHER
INSPECTION
DRAW UP PARTS QUOTE FOR REQUIRED PARTS TO COMPLETE REPAIR
ADVISE CUSTOMER OF FINDINGS
CUSTOMER TO DECIDE ON CORRECT COURSE OF ACTION

R.O No. : M58183 R.O Date : 12/10/20 Dept : S
RO total 2,447.82 Kilometres: 112 Advisor No. : 610
Cus total 1,436.60 War total 0.00 Int total 1,011.22

Job number : 1 Operation 17IHZZ//03 Desc. FIRST SERVICE
Sale type : C Technician No(s). 511 691 693
Complaint : CARRY OUT FIRST SERVICE AS REQUIRED
Correction : CARRY OUT FIRST SERVICE AS PER BELOW:
BEFORE STARTING THE MACHINE CHECK THE TRANSMISSION OIL
LEVEL.
CHANGE THE ENGINE OIL AND FILTER.
CHECK OVER THE ENGINE AND ALL ASSOCIATED PLUMBING TO VERIFY
THAT NO OIL/COOLANT LEAKS ARE PRESENT.
CHANGE FUEL FILTERS.
REPLACE THE TRANSMISSION OIL FILTER
REPLACE THE HYDRAULIC OIL FILTERS
CHECK THE ENGINE COOLANT LEVEL. TOP UP BOTH THE COOLANT
HEADER TANK AND OVER FLOW BOTTLE.
CHECK ALL ENGINE CHARGE AIR SYSTEM HOSE CLAMPS FROM THE
TURBO OUTLET THROUGH TO THE CHARGE AIR COOLER AND INTO THE
ENGINE AIR INTAKE AIR HORN. VERIFY THAT ALL HOSES AND
CLAMPS ARE MOUNTED CORRECTLY AND CLAMPS ARE SECURE. HOSE
CLAMP NOT ON CORRECTLY. REMOVE CLAMP AND REFIT NEW ORING
AND CLAMP.
CHECK THE CONDITION OF BOTH THE PRIMARY AND SECONDARY
ENGINE AIR FILTERS AND THAT THEY ARE INSTALLED CORRECTLY.
CHECK THE CONDITION OF THE ENGINE DRIVE BELT.
CHECK OVER THE TRANSMISSION AND ALL ASSOCIATED PLUMBING FOR
OIL LEAKS.
CHECK OVER THE REAR DIFFERENTIAL AND ALL ASSOCIATED
PLUMBING FOR OIL LEAKS.
DISCONNECT AND REMOVE BOTH BATTERIES FROM THE MACHINE.
CHECK ALL BATTERY CELL LEVELS AND TOP UP IF REQUIRED.
TEST AND NOTE EACH BATTERY STATIC VOLTAGE.
REINSTALL THE BATTERIES AND CHECK THAT THE BATTERY
TERMINALS ARE CLEAN AND TIGHT.
CHECK FOR CORRECT HORN OPERATION.
CHECK FOR THE CORRECT OPERATION OF THE ROTATING BEACONS.
CHECK ALL HAZARD LIGHTS FOR CORRECT OPERATION.
CHECK ALL TURN SIGNAL LIGHTS FOR CORRECT OPERATION IN BOTH
DIRECTIONS.
CHECK FOR THE CORRECT OPERATION OF ALL FIELD WORKING
LIGHTS. VERIFY HIGH BEAM OPERATION IS FUNCTIONING CORRECTLY.
OPEN FUEL TANK DRAIN VALVE AND ENSURE WATER SEDIMENT IS
DRAINED FROM FUEL TANK.
REMOVE AND CLEAN THE CABIN AIR FILTER.
REMOVE AND CLEAN THE CABIN AIR RECYCLE FILTERS.
CLEAN THE ENGINE RADIATOR, TRANSMISSION COOLER, CHARGE AIR
COOLER, FUEL COOLER AND A/C CONDENSER WITH COMPRESSED AIR.
CHECK OVER THE STEERING HYDRAULIC SYSTEM FOR ANY LEAKS.
CHECK WHEEL IDLER BOLT TENSIONS.
VISUALLY CHECK FOR ANY IDLERS OR ROLLER ASSEMBLIES LEAKING.
FILL OUT ATTACHED SHEET.
VERIFY THAT TRACKS ARE ALIGNED CORRECTLY. INFORM SERVICE
MANAGER IF A TRACK ALIGNMENT IS REQUIRED.
VERIFY THAT TRANSMISSION OIL PRESSURE IS WITHIN
SPECIFICATION.
GREASE COMPLETE MACHINE. THIS INCLUDES: ALL ARTICULATION
POINTS FRONT AND REAR, STEERING PINS AND HITCH ASSEMBLY IF
EQUIPPED.

REMOVE ALL RUBBISH FROM THE CABIN AND SWEEP OUT THE ENTIRE
CABIN FLOOR INCLUDING THE AREA BEHIND THE OPERATOR'S SEAT.
FIT SERVICE STICKER.
CLEAN UP WORK AREA AND TOOLING.
COMPLETE PAPERWORK/STORY.

Job number : 2 Operation 17IHZZ//41 Desc. FIRST SERV PARTS
Sale type : I Technician No(s). 610
Complaint : FIRST SERVICE PARTS CHARGED TO SALES AT PRE DELIVERY

Job number : 3 Operation 24IHZZZZ09 Desc. TRAVEL RETAIL
Sale type : C Technician No(s). 511
Complaint : SEPARATING TRAVEL TIME FROM LABOUR TIME

R.O No. : M58084 R.O Date : 17/09/20 Dept : S
RO total 540.00 Kilometres: 5 Advisor No. : 610
Cus total 0.00 War total 0.00 Int total 540.00

Job number : 1 Operation 13IHZZ//03 Desc. FRONT LH TRACK REPLACEMENT AND
Sale type : I Technician No(s). 661 692
Complaint : FIT 24 INCH BELT TO FRONT LEFT HAND CORNER
Correction : JACK MACHINE UP
 DETENSION TRACK
 REMOVE REAR AND FRONT OUTER IDLER WHEEL
 REMOVE TRACK
 FIT NEW 24 INCH TRACK
 INSTALL FRONT AND REAR OUTER IDLER
 TENSION HARDWARE TO SPEC
 REMOVE STANDS
 START AND RUN MACHINE AND TENSION TRACK AS REQUIRED

TRACK SERIAL #: 0820 252529

Job number : 2 Operation 13IHZZ//04 Desc. FRONT RH TRACK REPLACEMENT AND
Sale type : I Technician No(s). 661
Complaint : FIT 24 INCH BELT TO FRONT RIGHT HAND CORNER
Correction : JACK MACHINE UP
 DETENSION TRACK
 REMOVE REAR AND FRONT OUTER IDLER WHEEL
 REMOVE TRACK
 FIT NEW 24 INCH TRACK
 INSTALL FRONT AND REAR OUTER IDLER
 TENSION HARDWARE TO SPEC
 REMOVE STANDS
 START AND RUN MACHINE AND TENSION TRACK AS REQUIRED

TRACK SERIAL #: 0820 252420

Job number : 3 Operation 13IHZZ//05 Desc. REAR LH TRACK REPLACEMENT AND
Sale type : I Technician No(s). 661
Complaint : FIT 24 INCH BELT TO REAR LEFT HAND CORNER
Correction : JACK MACHINE UP
 DETENSION TRACK
 REMOVE REAR AND FRONT OUTER IDLER WHEEL
 REMOVE TRACK
 FIT NEW 24 INCH TRACK
 INSTALL FRONT AND REAR OUTER IDLER
 TENSION HARDWARE TO SPEC
 REMOVE STANDS
 START AND RUN MACHINE AND TENSION TRACK AS REQUIRED

TRACK SERIAL #: 0820 252641

Job number : 4 Operation 13IHZZ//06 Desc. REAR RH TRACK REPLACEMENT AND
Sale type : I Technician No(s). 661
Complaint : FIT 24 INCH BELT TO REAR RIGHT HAND CORNER
Correction : JACK MACHINE UP
 DETENSION TRACK
 REMOVE REAR AND FRONT OUTER IDLER WHEEL
 REMOVE TRACK
 FIT NEW 24 INCH TRACK
 INSTALL FRONT AND REAR OUTER IDLER
 TENSION HARDWARE TO SPEC
 REMOVE STANDS
 START AND RUN MACHINE AND TENSION TRACK AS REQUIRED

TRACK SERIAL #: 0820 252276

Comments : LHF: CAMSO 4500 - 0820 252529
RHF: CAMSO 4500 - 0820 252420
LHR: CAMSO 4500 - 0820 252641
RHR: CAMSO 4500 - 0820 252276

Customer RO history total 319,620.54
Warranty RO history total 25,296.15
Internal RO history total 2,434.97

Complete RO history total 347,351.66
