



## Component Serial Number

## VIN

152493

542964C0991372

WDB93424120056796

YEAR	MAKE	MODEL	IN SERVICE
2016	MB	ACTROS	31/01/2017

6/04/2017 12:00:00AM RO#: S102429 DATE: 06/04/2017 CUST: Grifcorp Pty Ltd ODOM: 35031 TOTAL: \$479.58 ADVISOR: BRANCH: 36MS  
SALE TYPE: W

OP\_CODES  
46MB

OP\_DESC  
Steering

COMPLAINT  
CUSTOMER COMPLAINS THERE WAS A LEAK FROM POWER STEERING HOSE^THAT WAS REPAIRED  
TEMPORARY ON A BREAKDOWN. HE WANTS US TO^CHECK WHAT PARTS ARE REQUIRED TO CARRY OUT  
REPAIRS CORRECTLY^AS THE VEHICLE IS STILL UNDER WARRANTY.DRIVER TO SHOW THE^EXACT LOCATION  
O

CAUSE  
MATERIAL DEFECT OF POWER STEERING DELIVERY LINE FROM^PUMP TO STEERING.

CORRECTION  
REMOVED & REPLACED TEMPORARILY FITTED LINE WITH NEW LINE.^FILLED & TOP UP STEERING FLUID.  
BLED SYSTEM. STEAM CLEANED^& TESTED, OK.

8/05/2017 12:00:00AM RO#: HM194564 DATE: 08/05/2017 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 50538 TOTAL: \$1356.17  
ADVISOR: BRANCH: 923 SALE TYPE:

OP\_CODES  
00MBACT1STMAINT|00MBACTROSTAPET|54MB|43MB|60MB

OP\_DESC  
ACTROS V8 1ST MAINT|ACTROS TAPPET ADJUST|Electrical System|Comp Air, Vacuum Assy, Brakes|Body Cab

COMPLAINT  
1^1|1^1|LIGHTS INOP|A4 AIRBAG RUBBING|CHECK AND REPORT GUARD BOTS MISSINGS

CAUSE  
1^1|TAPPET ADJUSTMENT DUE^claimed with servic |CLAIMED WITH SERVICE |^|^

CORRECTION  
1^1|1^1|^|^

13/11/2017 12:00:00AM RO#: HM201381 DATE: 13/11/2017 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 159299 TOTAL: \$856.85  
ADVISOR: BRANCH: 923 SALE TYPE:

OP\_CODES  
99MBRC3035Au|00MBACT2NDMAINT|40MBZ

OP\_DESC  
Replace Propeller shaft|ACTROS V8 2ND MAINT|

COMPLAINT  
1^1|1^1|CHECK AND REPORT STEERING WHEEL SHAKE AT 90KM/H

CAUSE  
^1|^1|^

CORRECTION  
^1|^1|^

22/01/2018 12:00:00AM RO#: HM203837 DATE: 22/01/2018 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 188652 TOTAL: \$559.73  
ADVISOR: BRANCH: 923 SALE TYPE:

OP\_CODES  
00MBTOLLGENERAL|00MBRETARDERSER|54MB

OP\_DESC  
TOLL GENERAL SERVICE|RETARTER SERVICE|Electrical System

COMPLAINT  
1^1|1^1|rectify top marker light n/w bulbs have already been ^replaced

CAUSE  
1^1|1^1|^

CORRECTION  
1^1|1^1|^

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YEAR	MAKE	MODEL	IN SERVICE
2016	MB	ACTROS	31/01/2017

12/03/2018 12:00:00AM RO#: HM205678 DATE: 12/03/2018 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 214917 TOTAL: \$1720.29  
 ADVISOR: BRANCH: 923 SALE TYPE:

OP\_CODES  
 00MBACT63RDMAN|49MB|60MB|60MBZ|54MB

OP\_DESC  
 ACTROS V6 3RD MAINT|Exhaust System, Catalyst Converter|Body Cab|Electrical System

COMPLAINT  
 1^1|check and report exhaust leaks|worn wiper inserts|rectify loose poles and guards|check and report lights out as per dash

CAUSE  
 1^1|1^1|1^1

CORRECTION  
 1^1|1^1|REPLACED WORN INSERTS AS REQUIRED|RESECURED ALL LOOSE POLES AND GUARDS AS REQUIRED|REPLACED BLOWN TAIL LIGHT AND FRONT MARKER GLOBES

12/03/2018 12:00:00AM RO#: M64040 DATE: 12/03/2018 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 214917 TOTAL: \$400.00  
 ADVISOR: BRANCH: 447MB SALE TYPE: C

OP\_CODES  
 07MBZZZZZA

OP\_DESC

COMPLAINT  
 CARRY OUT REQUIRED REPAIRS

CAUSE  
 ^

CORRECTION  
 REPAIRS CARRIED OUT AT HUNTING WOOD.

7/05/2018 12:00:00AM RO#: HM207842 DATE: 07/05/2018 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 214917 TOTAL: \$-357.94  
 ADVISOR: BRANCH: 923 SALE TYPE: C

OP\_CODES  
 00MBCREDIT

OP\_DESC

COMPLAINT  
 CREDIT INVOICE M205678 FROM DTN CHARGE SHOULD BE DTB

CAUSE  
 1^1

CORRECTION  
 1^1

7/05/2018 12:00:00AM RO#: HM207843 DATE: 07/05/2018 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 214917 TOTAL: \$357.94  
 ADVISOR: BRANCH: 923 SALE TYPE: C

OP\_CODES  
 01MBZ

OP\_DESC

COMPLAINT  
 M205678 WAS ACCIDENTLY CHARGED TO DTN ,WAS CREDITED ON M2078^42 AND NOW THIS IS RECHARGE TO DTB WITHCORRECT SUPPLIED P/O

CAUSE  
 ^

CORRECTION  
 ^

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WDB93424120056796

YEAR	MAKE	MODEL	IN SERVICE
2016	MB	ACTROS	31/01/2017

11/05/2018 12:00:00AM RO#: HM208099 DATE: 11/05/2018 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 247180 TOTAL: \$6957.17  
 ADVISOR: BRANCH: 923 SALE TYPE:

OP\_CODES  
 01MB|54MB|00MBTOLLGENERAL|31MBZ

OP\_DESC  
 Engine Cylinder Head|Electrical System|TOLL GENERAL SERVICE|

COMPLAINT  
 CHECK AND REPORT REKITTING OF RETARDER AS PER BRETT^COUSINS EMAIL|CHECK ALL LIGHTS|1^1|replace frontmud flaps

CAUSE  
 ^|1^1|^

CORRECTION  
 ^|REPLACED BLOWN GLOBES AND DAMAGED LENSE REQUIRED|1^1|REPLACED DAMAGED MUDFLAP APPROVED BY STEVE

30/05/2018 12:00:00AM RO#: M66838 DATE: 30/05/2018 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 247180 TOTAL: \$470.00  
 ADVISOR: BRANCH: 447MB SALE TYPE: F

OP\_CODES  
 07MBZZZZZA

OP\_DESC

COMPLAINT  
 REPAIRS CARRIED OUT BY DAIMLER TRUCKS SYDNEY DEALER

CAUSE  
 ^

CORRECTION  
 REPLACED BLOWN LIGHT BULBS AND REMVOED EXTERIOR LIGHT LENS^REPLACED DAMAGED MUDFLAPS

16/07/2018 12:00:00AM RO#: HM210383 DATE: 16/07/2018 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 281027 TOTAL: \$1471.23  
 ADVISOR: BRANCH: 923 SALE TYPE:

OP\_CODES  
 00MBACT64THMAIN|00MBACTROSTAPET|60MB|54MB|42MB

OP\_DESC  
 ACTROS V6 4TH MAIN|ACTROS TAPPET ADJUST|Body Cab|Electrical System|Brakes Mech & Hydraulic

COMPLAINT  
 1^1|1^1|REPLACE LHS REAR MUDGUARD BOLT|CHECK AND REPORT ON LIGHT OPERATION|CHECK AND REPORT BRAKINGCHARICTORISTICS CHANGED ON DASH.

CAUSE  
 1^1|TAPPET ADJUSTMENT DUE^CLAIMED WITH SERVIEW |1^1|^

CORRECTION  
 1^1|1^1|REPLACED MISSING GUARD BOLT AND SECURED ALL OTHERS THAT ^WERE VERY LOOSE , TEST OK.|REPLACEDBLOWN NUMBER PLATE GLOBE AND REPLACED WORN ^WIPER INSERTS TEST OK|CNF WITH TRUCK POSS TRAILER ISSUE

21/07/2018 12:00:00AM RO#: HM210523 DATE: 21/07/2018 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 291530 TOTAL: \$2953.23  
 ADVISOR: BRANCH: 923 SALE TYPE:

OP\_CODES  
 14MBZZZZZA|35MB/100001

OP\_DESC  
 |DETERMINE OIL LOSS

COMPLAINT  
 CHECK AND REPORT ON INTERCOOLER LEAKING|CHCK AND REPORT ON OIL LEAKAT REAR AXLE

CAUSE  
 ^|1^1

CORRECTION  
 ^|1^1

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2016	MB	ACTROS	31/01/2017

10/09/2018 12:00:00AM RO#: HM211651 DATE: 10/09/2018 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 311416 TOTAL: \$432.30  
 ADVISOR: BRANCH: 923 SALE TYPE: W

OP\_CODES  
20MB

OP\_DESC  
Engine Cooling

COMPLAINT  
CHECK AND REPORT VEHICLE OVER HEATING WHEN RETARDER IS IN OPERATION

CAUSE  
^

CORRECTION  
REPLACED THERMOSTAT AS REQUIRED

24/09/2018 12:00:00AM RO#: HM211959 DATE: 24/09/2018 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 318345 TOTAL: \$330.18  
 ADVISOR: BRANCH: 923 SALE TYPE:

OP\_CODES  
26MB|00MBTOLLGENERAL

OP\_DESC  
Manual Transmission|TOLL GENERAL SERVICE

COMPLAINT  
CARRY OUT RETARDER SVC|1^1

CAUSE  
^|1^1

CORRECTION  
^|1^1

8/10/2018 12:00:00AM RO#: HM212255 DATE: 08/10/2018 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 324519 TOTAL: \$5366.84  
 ADVISOR: BRANCH: 923 SALE TYPE:

OP\_CODES  
01MB|54MB|00MBACT13THMAIN|49MBMUFFLER

OP\_DESC  
Engine Cylinder Head|Electrical System|ACTROS V8 13TH MAINT|

COMPLAINT  
CHECK AND RECTIFY ADBLUE LEAK|CHECK AND REPORT ON BATTERIES DO NOT HOLD CHARGE|1^1|CHECK AND RECTIFY EXHAUST LEAK.

CAUSE  
^|1^1|^

CORRECTION  
^|1^1|^

2/11/2018 12:00:00AM RO#: HM212900 DATE: 02/11/2018 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 339132 TOTAL: \$0.00  
 ADVISOR: BRANCH: 923 SALE TYPE: C

OP\_CODES  
26MB

OP\_DESC  
Manual Transmission

COMPLAINT  
CHECK AND REPORT ON RETARDER OPERATION, DRIVER HAS HAD TO USE BRAKES MORE THAN USUAL

CAUSE  
^

CORRECTION  
rebooking

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2016	MB	ACTROS	31/01/2017

12/11/2018 12:00:00AM RO#: 296617 DATE: 12/11/2018 CUST: GRIFFITH CORPORATION ODOM: 344092 TOTAL: \$480.40 ADVISOR: Peter Pauling BRANCH: 201MB SALE TYPE: I|C|C|C|C

OP\_CODES  
62FRMISC|97FOMISC|60FRZMISC|55MISCZZ04|55MIZMISC|95FRZMISC

OP\_DESC  
Misc Engine|MISC REPAIRS|Misc Electrical|Misc Repairs|Misc Repairs|misc repairs

COMPLAINT  
RETARDER INOP|ENGINE SMELL'S OF OIL|LH BRAKE LIGHT ??|LOW POWER UNDER LOAD|CLUNKING NOISE FROM L/F|SLOW RESPONCE ON TAKE OFF

CAUSE  
1^1|1^1|1^1|1^1|1^1|1^1

CORRECTION  
CARRIED OUT QUICK TEST SYSTEM SCAN^NO LOGGED FAULT CODES^CARRIED OUT SYSTEM RESET FROM THE PLUG IN SCAN TOOL^CHECKED ON ROAD TEST. FOUND TO BE OPERATING.^DRIVER TO MONITER WITH LOAD.^IF CONCERN STILLPRESENT, ^WOULD LIKE TO HAVE TO COME IN WITH A TRAILER F

17/11/2018 12:00:00AM RO#: 296874 DATE: 17/11/2018 CUST: GRIFFITH CORPORATION ODOM: 350459 TOTAL: \$8487.41 ADVISOR: Peter Pauling BRANCH: 201MB SALE TYPE: W||C|C

OP\_CODES  
95MBZZZZ|76MBZZZN001|73MBZZZCR01|95MBZZZZBODY

OP\_DESC  
OTHER REPAIRS|NOISY OPER.|CHECK AND REPORT|BODY-TRAY REPAIR

COMPLAINT  
RETARDER INTERMITTANTLY WORKS|FRONT LEFT KNOCK IN WHEEL|ANDERSON PLUG DAMAGED|RIGHT WHEEL ARCH REPAIR

CAUSE  
1^1|1^1|1^1|1^1

CORRECTION  
C/O INSPECTION. FOUND RETARDER LEAKING OIL INTO ^GEARBOX CAUSING INTERMITTENT OPERATION. ^REQUESTEDASSISTANCE FROM FSM FOR DIAGNOSIS. ^FOUND REQUIRES RETARDER REPLACEMENT, NEW OIL ^FOR TRANSMISSION AND COOLANT.^R/R RETARDER. REPLACED ROTOR AND HOUSING. ^F

16/12/2018 12:00:00AM RO#: HM213903 DATE: 16/12/2018 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 362231 TOTAL: \$255.60 ADVISOR: BRANCH: 923 SALE TYPE: M

OP\_CODES  
00MBTOLLGENERAL

OP\_DESC  
TOLL GENERAL SERVICE

COMPLAINT  
1^1

CAUSE  
WIPER INSERTS AND GLOBE NOT COVER BY BEST BASIC CONTRACT

CORRECTION  
1^1



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2016	MB	ACTROS	31/01/2017

6/05/2019 12:00:00AM RO#: HM216860 DATE: 06/05/2019 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 425099 TOTAL: \$1091.80  
 ADVISOR: BRANCH: 923 SALE TYPE:

OP\_CODES  
 00MBINSPECTSERV|49MBZ|54MBLIGHTOPP

OP\_DESC  
 GEN SVC||LIGHT OPERATION

COMPLAINT  
 1^1|CHECK AND RECTIFY EXHAUST LEAK AT FLEX|1^1

CAUSE  
 PLEASE SO NOT CLAIM !!!!!!! MISTAKE HAS BEEN MADE|^|1^1

CORRECTION  
 PLEASE DO NOT CLAIM !!!!!!! MISTAKE HAS BEEN MADE.|^|1^1

24/05/2019 12:00:00AM RO#: HM217312 DATE: 24/05/2019 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 407864 TOTAL: \$-111.58  
 ADVISOR: BRANCH: 923 SALE TYPE:

OP\_CODES  
 00MBCREDIT|60MB|49MB

OP\_DESC  
 |Body Cab|Exhaust System, Catalyst Converter

COMPLAINT  
 CREDIT JOBS 7 AND 10 ON JOB CARD M215154|CHECK AND REPORT ON ADBLUE TANK INSECURE|CHECK AND RECTIFYMAJOR EXHAUST LEAK

CAUSE  
 1^1|^|^

CORRECTION  
 1^1|^|^

25/05/2019 12:00:00AM RO#: HM217330 DATE: 25/05/2019 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 436800 TOTAL: \$9149.67  
 ADVISOR: BRANCH: 923 SALE TYPE:

OP\_CODES  
 26MB|54MBLIGHTOPP|00MBACT615THMAI|26MBZ

OP\_DESC  
 Manual Transmission|LIGHT OPERATION|ACTROS V6 15TH MAINT|

COMPLAINT  
 CHECK AND REPORT ON RETARDER OPPERATION|1^1|1^1|CHECK AND REPORT ON VEHICLE GOING INTO MANUAL MODE

CAUSE  
 CLAIMED|WRITE THIS OFF IF WE NEED TO CLOSE JOB|1^1|CLAIMED

CORRECTION  
 ^|1^1|1^1|^

6/07/2019 12:00:00AM RO#: HM218263 DATE: 06/07/2019 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 458700 TOTAL: \$628.47  
 ADVISOR: BRANCH: 923 SALE TYPE:

OP\_CODES  
 00MBINSPECTSERV|54MBLIGHTOPP

OP\_DESC  
 GEN SVC|LIGHT OPERATION

COMPLAINT  
 1^1|1^1

CAUSE  
 1^1|1^1

CORRECTION  
 1^1|1^1





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YEAR	MAKE	MODEL	IN SERVICE
2016	MB	ACTROS	31/01/2017

27/06/2020 12:00:00AM RO#: HM225753 DATE: 27/06/2020 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 638596 TOTAL: \$1167.20  
 ADVISOR: BRANCH: 923 SALE TYPE: M

OP\_CODES  
 00MBACT619THMAI

OP\_DESC  
 ACTROS V6 19TH MAINT

COMPLAINT  
 1^1

CAUSE  
 1^1

CORRECTION  
 1^1

21/07/2020 12:00:00AM RO#: HM226253 DATE: 21/07/2020 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 650419 TOTAL: \$6764.14  
 ADVISOR: BRANCH: 923 SALE TYPE: W

OP\_CODES  
 01MB

OP\_DESC  
 Engine Cylinder Head

COMPLAINT  
 CHECK AND REPORT ENGINE RUNNING ROUGH

CAUSE  
 NO 8 INJECTOR INTERMITANTLY STUCK OPEN AND CLOSED

CORRECTION  
 CARRIED OUT QUICK TEST.^STORED FAULT IN MR FOR SMOOTH RUNNING.^CARRIED OUT SMOOTH RUNNING TESTS, ALLOK.^NO CURRENT FAULTS RELATING TO ISSUE, SUSPECT INTERMITANTLY^GETTING STUCK.^REMOVED AND REPLACEINJECTOR AS REQUIRED.^CLEAED FAULTS.^CARRIED OUT ROAD TES

30/07/2020 12:00:00AM RO#: HM226462 DATE: 30/07/2020 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 653922 TOTAL: \$377.35  
 ADVISOR: BRANCH: 923 SALE TYPE: C

OP\_CODES  
 43MB000099

OP\_DESC

COMPLAINT  
 CHECK AND REPORT MASSIVE AIR LEAK NEAR TRANS - CLUTCH FAIL^WARNING ON DASH

CAUSE  
 1^1

CORRECTION  
 checked and found air line rubbed trough , the air delivery^line to the trans range ass , cut out damaged section , ^replaced with new section and joiners required and^test operation ok.....

21/08/2020 12:00:00AM RO#: HM226951 DATE: 21/08/2020 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 650419 TOTAL: \$2970.00  
 ADVISOR: BRANCH: 923 SALE TYPE: W

OP\_CODES  
 01MBZ

OP\_DESC

COMPLAINT  
 SUPPLIMENTRY TOW CLAIM FOR M226253

CAUSE  
 ^

CORRECTION  
 ^

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YEAR	MAKE	MODEL	IN SERVICE
2016	MB	ACTROS	31/01/2017

21/08/2020 12:00:00AM RO#: HM226955 DATE: 21/08/2020 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 666361 TOTAL: \$5858.54  
 ADVISOR: BRANCH: 923 SALE TYPE:

OP\_CODES  
 00MBINSPECTSERV|47MBZ|20MB|01MB00021010

OP\_DESC  
 GEN SVC|Engine Cooling|OIL LOSS FROM ENGINE DETERMINE

COMPLAINT  
 1^1|ADBLUE TANK MOUNT DAMAGE.|check coolant leaks|check oil leaks

CAUSE  
 1^1|TANK BRACKETS BENT AND BOLTS MISSING.|^|^

CORRECTION  
 1^1|CHECKED TANK FROM GROUND, UNABLE TO SECURE.^LIFT TRUCK AND INSPECTED FOR  
 DAMAGE.^DRAINED ADBLUE.^REMOVED LINES FROM TOP OF TANK AND FILL HOSE.^SUPPORT TANK WITH  
 JACK, LIFT TO LEVEL TANK AND DRAINED ^REMAINING ADBLUE.^UNBOLT FUEL TANK CROSS OVER BRACKE

12/10/2020 12:00:00AM RO#: HM228034 DATE: 12/10/2020 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 690462 TOTAL: \$5140.07  
 ADVISOR: BRANCH: 923 SALE TYPE:

OP\_CODES  
 00MBACT620THMAI|54MB|54MBZ|00MBGBOXSVC|67MBWIPERS|01MB|54MB0099

OP\_DESC  
 ACTROS V6 20TH MAINT|Electrical System||GEARBOX SERVICE|WIPER BLADES|Engine Cylinder Head|electrical

COMPLAINT  
 1^1|CHECK PARK LIGHTS OUT|CHECK PARAMETRE LIGHTS OUT|1^1|1^1|check and quote on intercooler  
 leaking|check oil level fault on dash

CAUSE  
 1^1|^|^|1^1|1^1|^|^

CORRECTION  
 1^1|^|^|1^1|1^1|REPLACED LEAKING INTERCOOLER AS APPROVED TEST OK.|REPLACED OPEN CIRCUIT OIL  
 LEVEL SENSOR AS REQUIRED

30/11/2020 12:00:00AM RO#: HM229176 DATE: 30/11/2020 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 717467 TOTAL: \$359.45  
 ADVISOR: BRANCH: 923 SALE TYPE:

OP\_CODES  
 00MBINSPECTSERV|54MB

OP\_DESC  
 GEN SVC|Electrical System

COMPLAINT  
 1^1|CHECK LIGHT WARNING ON DASH

CAUSE  
 1^1|^

CORRECTION  
 1^1|REPLACED X 2 TOP MARKER GLOBES^REPLACED D/S/F PARL LIGHT GLOBE^REPLACED PA/R TAIL LIGHT  
 GLOBE

14/12/2020 12:00:00AM RO#: HM229489 DATE: 14/12/2020 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 722943 TOTAL: \$621.35  
 ADVISOR: BRANCH: 923 SALE TYPE:

OP\_CODES  
 54MBZ|46MBZZZZZA

OP\_DESC  
 |CHECK NOISE IN STEER

COMPLAINT  
 RECTIFY LIGHTS OUT ON DASH|carry out wheel alignment

CAUSE  
 ^|^

CORRECTION  
 ^|CARRIED OUT WHEEL ALIGNMENT AS REQUIRED

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2016	MB	ACTROS	31/01/2017

15/01/2021 12:00:00AM RO#: 329580 DATE: 15/01/2021 CUST: GRIFFITH CORPORATION ODOM: 738341 TOTAL: \$1690.87 ADVISOR: Brooke Phillips BRANCH: 201MB SALE TYPE: CJC

OP\_CODES  
79MBZZBREAKDOWN|01MBSTANDBY

OP\_DESC  
BREAKDOWN|TECH ON BREAK

COMPLAINT  
ATTEND TO BREAKDOWN AS PER REQUEST.^TRAVEL TO HUME HWY, COLO VALE.^RECTIFY AIR LEAK.|TECH ON 10 HOURBREAK DUE TO AFTERHOURS CALLOUT

CAUSE  
START KM: 147128^END KM: 147304^JOB START TIME: 8.30PM^REPAIR START TIME: 9PM^REPAIR END: 10.30PM^JOB END TIME: 11.30PM|

CORRECTION  
ATTENDED TO BREAKDOWN AS PER REQUEST. ^TRAVELLED TO BREAKDOWN LOCATION & ASSESSED CUSTOMER COMPLAINT. ^FOUND AIR LEAK AT FITTING FOR AIR TANK AIR LINE. ^CUT AIR LINE & REFIT TO FITTING. ^REASSESSED FOR AIR LEAKS, NONE. ^CHECKED BUILD UP OF AIR, OK. ^LEFT

15/01/2021 12:00:00AM RO#: M101524 DATE: 15/01/2021 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 0 TOTAL: \$1062.60 ADVISOR: Sabina Patron BRANCH: 447MB SALE TYPE: C

OP\_CODES  
01MB

OP\_DESC  
ENGINE MECH 1

COMPLAINT  
PO SUPPLIED FOR BREAKDOWN - Repaired the air leak in the^exhaust

CAUSE

CORRECTION

18/01/2021 12:00:00AM RO#: HM230104 DATE: 18/01/2021 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 739823 TOTAL: \$3543.82 ADVISOR: BRANCH: 923 SALE TYPE:

OP\_CODES  
00MBACT1STMAINT|00MBACTROSTAPET|54MB|42MBZ|54MB0099|14MBZZZZZA

OP\_DESC  
ACTROS V8 1ST MAINT|ACTROS TAPPET ADJUST|Electrical System|electrical|

COMPLAINT  
1^1|1^1|CHECK ABS LEAD KEEPS COMING UNPLUGGED|CHECK AIRLINE AT AIRTANK ON N/S BACK OF TRUCK^BEHIND CAB HAS MELTED|CHECK AND REPORT LIGHTS OUT|checka and report air delivery line to exhaust brake snapped

CAUSE  
1^1|1^1|^EXHAUST FLEX IS LEAKING.|^SNAPPED LINE.

CORRECTION  
1^1|1^1|QUOTED ONLY.^REPAIR NOT APPROVED.|REMOVED AND REPLACED EXH FLEX AS REQUIRED. INSPECTED, ALLOK|^REMOVED AND REPLACED AIR LINE FOR EXHAUST BRAKE.^REMOVED AND REPLACED CYL 3 FUEL LINE.^INSPECTED, ALL OK.

21/01/2021 12:00:00AM RO#: 329822 DATE: 21/01/2021 CUST: GRIFFITH CORPORATION ODOM: 741882 TOTAL: \$3256.45 ADVISOR: Brooke Phillips BRANCH: 201MB SALE TYPE: W

OP\_CODES  
56MBBRAKEPAD

OP\_DESC  
BRAKE PAD REPAIR

COMPLAINT  
CHECK & REPORT ON ALL BRAKES. DRIVER REPORTED CONCERN WITH^NS STEER PAD.

CAUSE

CORRECTION  
REKIT SLIDE KITS. R/R ROTORS. REPLACED WORN PADS AND REASSESSED.^ALL OK

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2016	MB	ACTROS	31/01/2017

10/03/2021 12:00:00AM RO#: 331981 DATE: 10/03/2021 CUST: GRIFFITH CORPORATION ODOM: 765165 TOTAL: \$14485.27 ADVISOR:  
Brooke Phillips BRANCH: 201MB SALE TYPE: W|W

OP\_CODES  
76MBZZZNO01|58MBZZZBE01

OP\_DESC  
NOISY OPER.|FAN BELT

COMPLAINT  
CHECK & REPORT ON VEHICLE SMOKING & HUMMING NOISE PRESENT.|Check and report on belt tensioner  
noisy^

CAUSE  
Constat throttle valve stuck open on cylinder 8 causing contact^with piston, causing cylinder 8 torun low on  
compression;|Bearing failure causing tensioner noise;

CORRECTION  
ICC Case TT320240;^Carried out quick test found active stored fault for unit pump^cylinder no.4 smooth idle control  
within limit. ^tilted cab over found excessive oil on top of engine at rear^beside turbo. suspect oil return pipe leaking. also  
engine has^

19/03/2021 12:00:00AM RO#: 332398 DATE: 19/03/2021 CUST: GRIFFITH CORPORATION ODOM: 765211 TOTAL: \$41563.93 ADVISOR:  
Brooke Phillips BRANCH: 201MB SALE TYPE: W|C|W

OP\_CODES  
76MBZZZNO01|01MBDC075|57MBZZZCL05

OP\_DESC  
NOISY OPER.|SAFEGUARD 075 SERV|CLUTCH FORK

COMPLAINT  
CHECK AND REPORT ON VEHI LCE HAS WHINING NOISE;|CARRY OUT 75000 SERVICE AS PER DAIMLER  
SERVICE SCHEDULE|CHECK AND REPORT ON CLUTCH ACTUATOR

CAUSE  
TRASMISSION HOUSINGS HAVE EXCESSIVE WEAR DUE TO BEARINGS BEING^MADE OF HARDER MATRIAL  
COMPARED TO ALLUMINUM HOUSINGS CAUSING FREE^PLAY THOUGHOUT TRANSMISSION MAIN AND  
COUNTER SHAFT ALLOWING^AUXILARRYCASE GEAR TO WEAR AND START WHININ|CONTRACT EXPIRED ON 3

CORRECTION  
CARRIED OUT ROAD TEST AND CONFIRMED COMPLAINT. CARRIED OUT QUICK^TEST AND CHECKED FOR  
CODES. FOUND STORED CODES. RAISED ICC CASE.^REMOVED ADBLUE TANK, BOTH AIR TANKS, CAB AND  
TRIALER GANTRY, AIR^DRIER/FOURWAY VALVE, BATTERIES, BATTERY BOX, DECK PLATE TO G

29/05/2021 12:00:00AM RO#: 335207 DATE: 29/05/2021 CUST: GRIFFITH CORPORATION ODOM: 783782 TOTAL: \$53646.14 ADVISOR:  
Brooke Phillips BRANCH: 201MB SALE TYPE: W|W

OP\_CODES  
79MBZZBREAKDOWN|58MBZZZBE01

OP\_DESC  
BREAKDOWN|FAN BELT

COMPLAINT  
ATTEND TO BREAKDOWN AS PER REQUEST^TRAVEL TO HUME HWY NEAR PICTON ROAD^VEHICLE CUT OUT &  
IS NOW SHAKING WHEN TURNED ON|CHECK AND REPORT ON BELTS AND TENSIONERS;

CAUSE  
HOLE IN PISTON #8;|BELT TENSIONER BEARING COLLAPSED CAUSING BELTS TO WEAR PREMATURELY;

CORRECTION  
BREAKDOWN LOCATION: PICTON;^DRIVER COMPLAINT: MISSFIRING;^Case TT323522;^^START KM: 169277^END  
KM: 169406^JOB START TIME: 9:00PM ^REPAIR START TIME: 10:30PM^REPAIR END TIME: 11:30PM^JOB END  
TIME: 12:00AM ^^DROVE TO BREAKDOWN. CARRIED OUT QUICK TEST AND FO

Component Serial Number

VIN

152493

542964C0991372

WDB93424120056796

YEAR	MAKE	MODEL	IN SERVICE
2016	MB	ACTROS	31/01/2017

24/06/2021 12:00:00AM RO#: 336311 DATE: 24/06/2021 CUST: GRIFFITH CORPORATION ODOM: 0 TOTAL: \$0.00 ADVISOR: Brooke Phillips  
BRANCH: 201MB SALE TYPE: I

OP\_CODES  
95MBCREDIT

OP\_DESC  
PARTS CREDIT

COMPLAINT  
waiting on credit from DTB - 30/07/21

CAUSE

CORRECTION

28/06/2021 12:00:00AM RO#: 336428 DATE: 28/06/2021 CUST: GRIFFITH CORPORATION ODOM: 765211 TOTAL: \$1475.10 ADVISOR:  
Franco Du Toit BRANCH: 201MB SALE TYPE: W

OP\_CODES  
52MBZZZZGB01

OP\_DESC  
GEARBOX CHANGE

COMPLAINT  
PARTS LEFT OFF ORIGINAL CLAIM. 332398

CAUSE  
1^1

CORRECTION  
1^1

29/06/2021 12:00:00AM RO#: 336480 DATE: 29/06/2021 CUST: GRIFFITH CORPORATION ODOM: 0 TOTAL: \$522.25 ADVISOR: Manuel Vella  
BRANCH: 201MB SALE TYPE: I

OP\_CODES  
62MBZZZZ01

OP\_DESC  
ENGINE GENERAL

COMPLAINT  
RECTIFY LOW POWER

CAUSE  
SENSOR DAMAGED DURING ENGINE FIT UP

CORRECTION  
^

6/08/2021 12:00:00AM RO#: N104615 DATE: 06/08/2021 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 802728 TOTAL: \$2336.80  
ADVISOR: BRANCH: 448NB SALE TYPE: W|M

OP\_CODES  
11MBZZZZZ001|35MBZZZZZA

OP\_DESC  
Transmission 1|

COMPLAINT  
CHECK AND REPAIR RETARDER IS NOT WORKING|CARRY OUT REAR AXLE AND RETARDER SERVICE

CAUSE  
DIAPHRAM SPLIT|DUE

CORRECTION  
CHECK AND FOUND OIL LEAK AT RETARDER HOUSING^DRAINED OIL FROM RETARDER FOUND LESS THAN 1  
LITRE CAMEOUT^CHECK GEARBOX OIL LEVEL-ALL OK^OIL IS LEAKING PAST DIAPHRAM^REMOVED DIAPHRAM  
AND ALL RELATED PARTS^CLEANED ALL PARTS^FITTED NEW DIAPHRAM^REFITTED ALL RE

## Component Serial Number

## VIN

152493

542964C0991372

WDB93424120056796

YEAR	MAKE	MODEL	IN SERVICE
2016	MB	ACTROS	31/01/2017

22/10/2021 12:00:00AM RO#: 341362 DATE: 22/10/2021 CUST: GRIFFITH CORPORATION ODOM: 0 TOTAL: \$415.23 ADVISOR: Brooke Phillips BRANCH: 201MB SALE TYPE: C

OP\_CODES  
79MBZZBREAKDOWN

OP\_DESC  
BREAKDOWN

COMPLAINT  
ATTEND TO BREAKDOWN AS PER REQUEST.^TRAVEL TO PRESTONS.^CHECK FOR AIR LEAK.

CAUSE

CORRECTION  
ATTENDED CALL OUT TO ASSESS REPAIR TO LEAKING AIR LINE. ^ASSESSED, SECURED & CONFIRMED OK, PACKED UP& LEFT BREAKDOWN.

22/10/2021 12:00:00AM RO#: H10467 DATE: 22/10/2021 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 834536 TOTAL: \$9522.19 ADVISOR: BRANCH: 723M3 SALE TYPE: C|C|W|W

OP\_CODES  
00MBMRSERV|54MB00021500|26MB00021005|14MB00023000

OP\_DESC  
M & R SERVICE|TURN SIGNAL RELAY REPLACE |TRANSMISSION FLUID/LUBRICANT |REPLACE EXHAUST MANIFOLD

COMPLAINT  
CARRY OUT ACTROS 2ND MAINTENANCE SERVICE AS PRE DISPLAY READ^AND ATTACHED SERVICE SHEET|CHECK AND REPORT LIGHTS OUT|CHECK AND REPORT ON TRANSMISSION LEAK|CHECK AND REPORT ON EXHUAST LEAK

CAUSE  
1^1|^|^

CORRECTION  
1^1|^|^

17/11/2021 12:00:00AM RO#: 342452 DATE: 17/11/2021 CUST: GRIFFITH CORPORATION ODOM: 849717 TOTAL: \$7400.13 ADVISOR: Shameer Dean BRANCH: 201MB SALE TYPE: C

OP\_CODES  
20MBCOOLANT

OP\_DESC  
coolant low

COMPLAINT  
CHECK AND REPORT ON COOLANT LEAK^

CAUSE  
CHECKED AND FOUND RADIATOR LEAKING FORM IMPACT DAMAGE AND^INTERCOOLER LEAKING

CORRECTION  
DRAINED COOLANT, REMOVED EVERYTHING FROM TO GAIN ACCESS TO THE^RADIATOR. STRIPPD AND FOUND INTERCOOLER LEAKING . CARRIED OUT^PRESSURE TEST, FOUND LEAKING. REMOVED AND REPLACED RADIATOR AND^INTERCOOLER.^FILLED UP NEW COOLANT. BLED COOLING SYSTEM AND CARRIE

17/11/2021 12:00:00AM RO#: M110067 DATE: 17/11/2021 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 208286 TOTAL: \$1500.00 ADVISOR: DANIEL QUEEN BRANCH: 447MB SALE TYPE: C

OP\_CODES  
00FLBREAKDOWN

OP\_DESC  
ATTEND BREAKDOWN

COMPLAINT  
RO RAISED TO COVER BREAKDOWN REPAIR AT HARTWIGS

CAUSE

CORRECTION

Component Serial Number

VIN

152493

542964C0991372

WDB93424120056796

YEAR	MAKE	MODEL	IN SERVICE
2016	MB	ACTROS	31/01/2017

22/01/2022 12:00:00AM RO#: 344750 DATE: 22/01/2022 CUST: GRIFFITH CORPORATION ODOM: 880602 TOTAL: \$5225.09 ADVISOR: Brooke Phillips BRANCH: 201MB SALE TYPE: W|W|C|C|C

OP\_CODES  
01MBSERVICE|58MBZZZZTH01|62MBWATERLEAK|56MBZZZZRB01|43MBAIRLEAK

OP\_DESC  
SERVICE|THERMOSTAT|WATER LEAK - ENGINE|RELINE STEER BRAKES|AIR LEAKS

COMPLAINT  
CHECK SERVICE PAREMETERS IN VEHICLE COMPUTER AND CARRY OUT^SERVICE AS PER MERCEDES BENZ SCHEDULES|CHECK & REPORT ON LOW COMPRESSION FOUND ON CYL #4 & VACCUM^IN COOLANT SYS. FOUND COOLANT PIPES SUCKED IN;|CHECK & REPORT ON HEADER TANK LEAKING;|RELINE STEER

CAUSE  
|FOLLOWED ICC CASE & FSM INSTRUCTIONS. REPLACE THERMOSTAT & CARRY^OUT COOLING SYSTEM FLUSH & BLEED;|LEAKING;|WORN;|FOUND MULTIPLE AIR LEAKS; RANGE SOLENOID AIR LINE LEAKING AT^JOINTER & CONNECTION POINT TO RANGE CYLINDER;

CORRECTION  
DOWNLOADED SERVICE INSTRUCTIONS AND CARRIED OUT SERVICE^ACCORDINGLY|DRAINED COOLANT. STRIPPED DOWN &^PREPARED SURFACES. SUPPLIED &^INSTALLED NEW THERMOSTAT. REASSEMBLED, TORQUING TO SPECIFICATIONS.^FILLED COOLANT & CARRIED OUT BLEED.|R/R HEADER TANK. TRANS

3/02/2022 12:00:00AM RO#: H12664 DATE: 03/02/2022 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 843536 TOTAL: \$-424.92 ADVISOR: BRANCH: 723M3 SALE TYPE: C|M

OP\_CODES  
00MBCREDIT|00MBRECHGE

OP\_DESC  
|MINOR SERVICE ONLY

COMPLAINT  
CRECDIT INVOICE H10467|RECHARGE SERVICE CONTRACT BEEN REACTIVATED

CAUSE  
1^1|^

CORRECTION  
1^1|^

21/02/2022 12:00:00AM RO#: 346006 DATE: 21/02/2022 CUST: GRIFFITH CORPORATION ODOM: 849717 TOTAL: \$-7400.15 ADVISOR: Brooke Phillips BRANCH: 201MB SALE TYPE: C

OP\_CODES  
95MBCREDITPL

OP\_DESC  
CUST CREDIT

COMPLAINT  
CREDIT RO 342452.^PARTS TO BE RECHARGED/COVERED AS GOODWILL BY BENZ.^LABOUR TO BE RECHARGED/COVEREDAS GOODWILL BY DT MILPERRA.

CAUSE

CORRECTION

21/02/2022 12:00:00AM RO#: 346007 DATE: 21/02/2022 CUST: GRIFFITH CORPORATION ODOM: 849717 TOTAL: \$6194.77 ADVISOR: Brooke Phillips BRANCH: 201MB SALE TYPE: W

OP\_CODES  
58MBZZZZRA01

OP\_DESC  
RADIATOR

COMPLAINT  
RECHARGE;^PARTS COVERED BY BENZ AS GOODWILL.^LABOUR COVERED BY DT MILPERRA AS GOODWILL.^CREDIT 346006.^

CAUSE

CORRECTION



Component Serial Number

VIN

152493

542964C0991372

WDB93424120056796

YEAR	MAKE	MODEL	IN SERVICE
2016	MB	ACTROS	31/01/2017

1/03/2022 12:00:00AM RO#: H13208 DATE: 01/03/2022 CUST: GRIFFITH CORPORATION PTY LTD ODOM: 834536 TOTAL: \$0.00 ADVISOR:  
 BRANCH: 723M3 SALE TYPE: M|M

OP\_CODES  
 00MBCREDIT|01MB

OP\_DESC  
 |Engine Cylinder Head

COMPLAINT  
 CREDIT INVOICE 10467|RECHARGE 10467 TO SERVICE CONTRACT REACTIVATED

CAUSE  
 ALREADY DONE |^

CORRECTION  
 1^1|^



Component Serial Number

VIN

152493

542964C0991372

WDB93424120056796

YEAR	MAKE	MODEL	IN SERVICE
2016	MB	ACTROS	31/01/2017

**Sold Operations**

OpsId : 1 Job : 15 TOW IN - RECTIFY FAULT CODES ON DASH & VEHICLE DERATING  
Cause : SNAPPED EXHAUST BRAKE SHAFT  
Correction : CHECK VEHICLE DERATING & FAULT CODES ON DASH. SCANNED & PRINTED INTIAL QUIC|

1.00	THROTTLE HOUSING W/EXHAUS	1,586.60	1,586.60
8.00	GASKET	2.56	20.48

SlsId : RA940018842:01 Total : -\$5,706.73 Date Invoice : 08/03/2023 OdomIn: 883,125 OdomOut: 883,125

**Sold Operations**

OpsId : 1 Job : 15 TOW IN - RECTIFY FAULT CODES ON DASH & VEHICLE DERATING  
Cause : SNAPPED EXHAUST BRAKE SHAFT  
Correction : CHECK VEHICLE DERATING & FAULT CODES ON DASH. SCANNED & PRINTED INTIAL QUIC|

-1.00	THROTTLE HOUSING W/EXHAUS	2,559.99	-2,559.99
-8.00	GASKET	4.28	-34.24

SlsId : RA940011727:01 Total : \$7,267.72 Date Invoice : 01/23/2023 OdomIn: 881,290 OdomOut: 881,290

**Sold Operations**

OpsId : 1 Job : 20 CHECK & REPORT ON ENGINE OVERHEATING;  
Cause :  
Correction : \*\*\* RAISED ICC TECH SUPPORT CASE - REFER TT331661 \*\*\*

4.00	SCREW	11.89	47.56
4.00	NUT	9.49	37.96
1.00	VISCOUS CLUTCH	1,597.49	1,597.49
2.00	THERMOSTAT ELEMENT	23.79	47.58
2.00	THERMOSTAT SEAL RING	3.07	6.14
1.00	ALLIANCE PRIMECOOL GP P-4	125.99	125.99

SlsId : RA940011726:01 Total : -\$7,637.90 Date Invoice : 01/23/2023 OdomIn: 881,290 OdomOut: 881,290

**Sold Operations**

OpsId : 1 Job : 20 CHECK & REPORT ON ENGINE OVERHEATING;  
Cause :  
Correction : \*\*\* RAISED ICC TECH SUPPORT CASE - REFER TT331661 \*\*\*

-4.00	SCREW	14.39	-57.56
-4.00	NUT	11.39	-45.56
-1.00	VISCOUS CLUTCH	1,924.99	-1,924.99
-2.00	THERMOSTAT ELEMENT	28.69	-57.38
-2.00	THERMOSTAT SEAL RING	3.71	-7.42
-1.00	ALLIANCE PRIMECOOL GP P-4	139.99	-139.99

SlsId : RA940006230:01 Total : \$7,637.90 Date Invoice : 08/26/2022 OdomIn: 881,290 OdomOut: 881,290

Component Serial Number

VIN

152493

542964C0991372

WDB93424120056796

YEAR	MAKE	MODEL	IN SERVICE
2016	MB	ACTROS	31/01/2017

**Sold Operations**

OpsId : 1 Job : 20 CHECK & REPORT ON ENGINE OVERHEATING;  
Cause :  
Correction : \*\*\* RAISED ICC TECH SUPPORT CASE - REFER TT331661 \*\*\*

4.00	SCREW	14.39	57.56
4.00	NUT	11.39	45.56
1.00	VISCOUS CLUTCH	1,924.99	1,924.99
2.00	THERMOSTAT ELEMENT	28.69	57.38
2.00	THERMOSTAT SEAL RING	3.71	7.42
1.00	PRIMECOOL GP P-40	139.99	139.99

SlId : RA940006229:01 Total : -\$7,864.66 Date Invoice : 08/18/2022 OdomIn: 881,290 OdomOut: 881,290

**Sold Operations**

OpsId : 1 Job : 20 CHECK & REPORT ON ENGINE OVERHEATING;  
Cause :  
Correction : \*\*\* RAISED ICC TECH SUPPORT CASE - REFER TT331661 \*\*\*

-4.00	SCREW	15.99	-63.96
-4.00	NUT	12.59	-50.36
-1.00	VISCOUS CLUTCH	2,139.99	-2,139.99
-2.00	THERMOSTAT ELEMENT	30.99	-61.98
-2.00	THERMOSTAT SEAL RING	4.19	-8.38
-1.00	PRIMECOOL GP P-40	134.99	-134.99

SlId : RA940005091:01 Total : \$2,869.99 Date Invoice : 07/27/2022 OdomIn: 918,892 OdomOut: 918,892

**Sold Operations**

OpsId : 1 Job : BDA BREAKDOWN AFTERHOURS  
Cause : TRAILER FAULT;  
Correction : TRAVEL TO MAINFREIGHT PRESTONS. ASSESSED VEHICLE. CHECKED FOR FAULTS. SUBL

52.00	KMS TRAVELLED	1.50	78.00
1.00	A/HOURS CALL OUT	185.00	185.00
1.00	COMPUTER DOWNLOAD	80.00	80.00
1.00	CALLOUT FEE	125.00	125.00

SlId : RA940001031:01 Total : \$5,706.73 Date Invoice : 04/22/2022 OdomIn: 883,125 OdomOut: 883,125

**Sold Operations**

OpsId : 1 Job : 15 TOW IN - RECTIFY FAULT CODES ON DASH & VEHICLE DERATING  
Cause : SNAPPED EXHAUST BRAKE SHAFT  
Correction : CHECK VEHICLE DERATING & FAULT CODES ON DASH. SCANNED & PRINTED INTIAL QUIC

1.00	THROTTLE HOUSING W/EXHAUS	2,559.99	2,559.99
8.00	GASKET	4.28	34.24

SlId : RA940000884:01 Total : \$1,746.48 Date Invoice : 03/31/2022 OdomIn: 882,203 OdomOut: 882,203

Component Serial Number

VIN

152493

542964C0991372

WDB93424120056796

YEAR	MAKE	MODEL	IN SERVICE
2016	MB	ACTROS	31/01/2017

**Sold Operations**

OpsId : 1 Job : 15 BREAKDOWN AT PRESTONS.  
 Cause : BATTERIES DROPPED CELL, FAILED TEST;  
 Correction : ATTENDED TO ROADSIDE BREAKDOWN. CHECKED BATTERIES. FAILED TESTING DUE TO I

2.00	STARTER BATTERY 12V-220AH	684.99	1,369.98
31.00	KMS TRAVELLED	1.50	46.50

SlId : RA940000487:01 Total : \$7,864.66 Date Invoice : 03/31/2022 OdomIn: 881,290 OdomOut: 881,290

**Sold Operations**

OpsId : 1 Job : 20 CHECK & REPORT ON ENGINE OVERHEATING;  
 Cause :  
 Correction : \*\*\* RAISED ICC TECH SUPPORT CASE - REFER TT331661 \*\*\*

4.00	SCREW	15.99	63.96
4.00	NUT	12.59	50.36
1.00	VISCOUS CLUTCH	2,139.99	2,139.99
2.00	THERMOSTAT ELEMENT	30.99	61.98
2.00	THERMOSTAT SEAL RING	4.19	8.38
1.00	PRIMECOOL GP P-40	134.99	134.99

SlId : RA931004688:01 Total : \$997.54 Date Invoice : 11/11/2022 OdomIn: 924,355 OdomOut: 924,403

**Sold Operations**

OpsId : 1 Job : 00 CARRY OUT ADAS CALIBRATIONS AFTER ACCIDENT REPAIRS PERF  
 Cause :  
 Correction : \* CRUISE AND LANE ASSIST CALIBRATIONS \*

1.00	BRACKET	83.04	83.04
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SlId : RA931002480:02 Total : \$1,711.97 Date Invoice : 08/24/2022 OdomIn: 918,859 OdomOut: 918,869

Component Serial Number

VIN

152493

542964C0991372

WDB93424120056796

YEAR	MAKE	MODEL	IN SERVICE
2016	MB	ACTROS	31/01/2017

**Sold Operations**

OpsId : 1 Job : 00 RETARDER SERVICE DUE

Cause :

Correction : DUE

1.00	OIL SEPARATOR RETARDER	180.06	180.06
1.00	SEAL RING	8.73	8.73
1.00	WORKSHOP SUNDRIES	4.80	4.80

OpsId : 3 Job : 00 CARRY OUT ENGINE SERVICE AS REQUIRED

Cause :

Correction :

1.00	24V 21/5W BAY15D BULB BL	1.72	1.72
1.00	POLLEN FILTER	31.80	31.80
1.00	FILTER/SEPERATOR	106.33	106.33
1.00	SEAL RING	1.30	1.30
1.00	FILTER ELEMENT OIL	60.31	60.31
1.00	FILTER ELEMENT FUEL	31.52	31.52
1.00	FILTER CARTRIDGE	108.37	108.37
42.00	ENGINE - ALLIANCE PRIME ENGINE GLOBAL 10W40 (PUMP-IN) - QABP AFM4	7.82	328.44
1.00	HAZ WASTE & ENVIRO DISPOSAL	16.80	16.80
0.40	GREASE- COMPLEX A0019894051 09	33.65	13.46
1.00	WORKSHOP SUNDRIES	35.33	35.33

SlsId : RA931002480:01 Total : \$249.75 Date Invoice : 08/22/2022 OdomIn: 918,859 OdomOut: 918,869

**Sold Operations**

OpsId : 2 Job : 01 CHECK AND REPORT STARTING SOUND ( LIKE ITS MISFIRING)

Cause :

Correction : no fault found

OpsId : 4 Job : 00 CHECK AND REPORT FRIDGE

Cause :

Correction : LOCATEDTRUCK AND BROUGHT INTO WORKSHOP

OpsId : 5 Job : 00 CHECK AND REPORT SUZI LEADS

Cause :

Correction : NOT COMPLETED NO AUTHORITY TO REPAIR

SlsId : RA920004328:01 Total : -\$1,363.63 Date Invoice : 08/05/2022 OdomIn: 208,286 OdomOut: 208,286

**Sold Operations**

OpsId : 1 Job : BD BREAKDOWN CREDIT FOR M110067

Cause :

Correction :

-1.00	DAVID LOWE DEALER CONTRIBUTION TO HARTWIGS BREAKDOWN ON XQ6	1,363.63	-1,363.63
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