



TOYOTA MOTOR CORPORATION AUSTRALIA LIMITED
A.C.N. 009 686 097 A.B.N. 64 009 686 097

30/01/2024 Reference no: 2024-024072

East Coast Commercial Vehicle Disposals Pty Ltd (Aaron, Pattemore)
1169 Beaudesert Rd,
ACACIA RIDGE QLD, 4110

Dear East Coast Commercial Vehicle Disposals Pty Ltd (Aaron, Pattemore),

Thank you for your recent contact received by Toyota Customer Assistance Centre on the 25/01/2024 regarding your 2019 Hiace Van LWB associated to VIN: JTFRM3AP308001273. We have investigated the matter related to your odometer readings with the assistance of Motorama Toyota. After reviewing the data downloaded from the vehicle using a Toyota Authorised Interrogation Tool, we have noted the following Kilometre readings from the vehicle.

Date Input Captured	Kilometre Reading	System Used
21/12/2019	61,270	Warranty Claim System
19/02/2020	91,006	Warranty Claim System
30/08/2020	139,665	Toyota Authorised Interrogation Tool
19/02/2021	183,233	Warranty Claim System
04/04/2022	299,093	Toyota Authorised Interrogation Tool
08/11/2023	88,800	Toyota Authorised Interrogation Tool
09/11/2023	88,819	Toyota Authorised Interrogation Tool

The readings above are in chronological order and include claims submitted by our Toyota Dealership network from our Warranty Systems.

Thank you for contacting Toyota and allowing us the opportunity to respond and hope the information provided is as of assistance to you.

Regards,

Michelle
Case Management Consultant
Customer Assistance Centre
Toyota Motor Corporation Australia Limited
Ph: 1800 TOYOTA (869 682)