

Service

# **CSR LTD** WA380-5 | H50383

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## **General** Information

## **Customer** Details

Case Number	R1389790	Customer Name	
Date	02/11/2022	Customer No.	
Equipment	Wheel Loader	Location	Rosehill
Model	WA380-5	Contact Name	
Serial No.	H50383	Contact No	
S.M.R	13693	Contact Email	
Engine Serial No.		Service Details	
Engine Serial No.		Serv	/ice Details
Engine Serial No. Technician	Alexandra Henley-Barker	Service Type	vice Details
	Alexandra Henley-Barker  David Lambourne		FAIRFIELD SERVICE
Technician		Service Type	FAIRFIELD SERVICE
Technician Supervisor		Service Type Branch	FAIRFIELD SERVICE
Technician Supervisor		Service Type Branch	FAIRFIELD SERVICE

### **Comments**

## **Urgent Attention**

#### Component

Auto greaser system

#### Comments

Grease system pot is opaque, unable to tell grease level. Recommend further investiagion and repair. Bucket pins dry and making high pitch noise when operated.

### **Diagrams**





## **Urgent Attention**

#### Component

Door Seals and latches in good condition and functioning to prevent dust entry into cabin

#### **Comments**

Main access LHS door is difficult to open, recommend further investigation and repair.

### **Diagrams**





## **Urgent Attention**

#### Component

Frame and work equipment

#### **Comments**

Bellcrank cracked, recommend immediate repair.

## **Diagrams**







## **Urgent Attention**

**Component**Lockable panels

#### Comments

RHS door lock seized

## **Diagrams**





## **Urgent Attention**

Component

Machine camera's

#### Comments

Rear camera monitor displays no image, further investigation and repair recommended

## **Diagrams**





### **Urgent Attention**

#### Component

Seat and seat belt

#### Comments

Seat belt out of date and requires replacing immediately

### **Diagrams**



### **Urgent Attention**

#### Component

Work equipment

#### Comments

Bucket cylinder barrell end requires shimming. Articulation bearing extremely worn, recommend replacing imediately.

### **Diagrams**





## **Urgent Attention**

#### Component

Horn and reversing alarms

#### Comments

Reverse alarm does not sound, further investigation and repair recommended.



## **Required - ASAP**

Component

#### Comments

Wheel chocks missing

### **Diagrams**





## **Required - ASAP**

#### Component

Access steps and handrail

#### Comments

Lhs and RHS lower access step damaged, recommend repair

### **Diagrams**





## **Required - ASAP**

Component

Engine - fluid leak

#### Comments

Starter motor leaking from seal. Oil leaking from sump

KOMATSU
Creating value together

### **Diagrams**









## **Required - ASAP**

#### Component

Fuel system hoses and tubes

#### Comments

Fuel pump leaking, recommend further investigation and repair

## **Diagrams**



## **Required - ASAP**

#### Component

Lights, beacon and instruments

#### Comments

Front left cab work light out. RHS front indicator damaged and does not work. Further investigation and repair required

### **Diagrams**







## **Required - ASAP**

#### Component

Recirculation filters functioning correctly (Cabin fresh and clear of dust in air)

#### Comments

Cabin Recirculation filters require replacing.

## **Diagrams**



## **Required - ASAP**

#### Component

Throttle, travel movement, control levers

#### Comments

Bucket auto level not working. Transmission switch missing. Power switch knob missing.

## **Diagrams**









## **Next Service**

#### Component

Outer body panels and paint

#### **Comments**

Body panels damaged and paint damage as pictured below

## **Diagrams**













## **This Service**

#### Component

AIR CONDITIONER

#### Comments

A/C system fault diagnosed. Pressure test carried out, leak found in blocked evaporator core. Poor air flow a result of blocked evaporator core. Customer requests a quote for repair and repair to be scheduled.

## Diagrams



Component Photo of I.D Plate



Comments

## Diagrams



Component Machine photos attached

Comments

## Diagrams













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